

**Delaware Trip Monitoring System Survey  
2008**

**prepared for**

**Delaware Department of Transportation**

**By**

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**DRAFT**

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## **Introduction**

The Delaware Trip Monitoring System Survey, as part of the Delaware Statewide Model Improvement Project, is an ongoing survey designed and conducted by CADSR since 1995. The survey is utilized to gather information about the weekday travel behaviors and preferences of drivers, 16 years and older, across the State. It began initially to update DelDOT trip generation models and takes the place of trip diaries used by other States. In a random process, respondents are selected and asked to list the origin, destination, time, and trip method (mode) of every trip made in the preceding day. Demographic data is compiled for each respondent and public opinion on transportation issues is also obtained. Since the start of the survey there have been over 28,000 people surveyed, and over 68,000 trips have been documented.

This report has three sections following this brief introduction. The first section is a presentation of survey results related to the trips people make which is the primary focus of the survey. The next section deals with questions related to transit usage and carpooling. The final section shows results of public opinion questions related to the condition of the transportation system and the Delaware Department of Transportation's (DelDOT) performance in managing it. The survey itself is included in the appendix. Also included in the appendix is a brief discussion of interpreting results.

## Travel in Delaware

The Delaware Trip Monitoring System asks each respondent information about trips made in the previous day, including location of origin and destination, trip time, trip method (i.e. car, transit, walk, bike), trip purpose, and other information about trips taken. This section summarizes information about trips and travel. In viewing survey results throughout this report it is important to remember that only weekday travel (Monday thru Friday) is surveyed. Also trips resulting as part of a person's work, while at work, are not surveyed. So for example if someone is making sales calls or deliveries as part of their job, these trips are not surveyed.

One of the first questions was whether a respondent traveled on the previous day. Figures 1 thru 3 below summarize results. Interviewers have been instructed to assist respondents in recalling travel in the previous day with a suggestion - "Did you go to a store, or pick up or drop some one off, or make any kind of trip by walking or other method?. In some cases, once examples of other types of travel are suggested, respondents recall trips taken they did not at first indicate. The percentage of people taking no trips in previous years is usually around 11%. In the year 2008, about 15% of respondents did not make any trips in the previous day. When compared to previous years this "no trip" value is higher and is shown to be higher for each of the three counties as well, as seen in figure 2.

**Figure 1**  
**Did You Go Anywhere Yesterday?**  
**DTMS Survey, Years 2006 to 2008**

	2008	2007	2006
<b>Yes</b>	85.1%	88.8	89.5
<b>No</b>	14.9%	11.2	10.5

**Figure 2**  
**Did You Go Anywhere Yesterday? By County**  
**DTMS Survey, Years 2006 thru 2008**

	<b>Kent</b>			<b>New Castle</b>			<b>Sussex</b>			<b>DE</b>		
<b>Year</b>	<b>2008</b>	<b>2007</b>	<b>2006</b>	<b>2008</b>	<b>2007</b>	<b>2006</b>	<b>2008</b>	<b>2007</b>	<b>2006</b>	<b>2008</b>	<b>2007</b>	<b>2006</b>
<b>Yes</b>	82.2%	89.0	88.2	87.5	89.2	90.2	80.8	87.3	88.8	85.1	88.8	89.5
<b>No</b>	17.8%	11.0	11.8	12.5	10.8	9.8	19.2	12.7	11.2	14.9	11.2	10.5



If the respondent did not make any trips they were asked the main reason why not, as tabulated in figure 3. The “other” reason was most often “no where to go”, “no reason to go out” or such, and often “it was my day off” or “resting”. Other common reasons were recreation oriented, not having a car, or being disabled. Figures 4 and 5 show the question by employment status.

**Figure 3**  
**If You Did Not Go Anywhere Yesterday,**  
**What Was The Main Reason Why You Did Not Make Any Trips?**  
**DTMS Survey Year 2008**

	% response
Working at Home	16
Sick(self or family member)	11
Vacation	10
Retired/Unemployed/Housewife	23
Other	39

**Figure 4**  
**Did You Go Anywhere Yesterday?, By Employment Status**  
**DTMS Survey Year 2008**

	%Yes	%No
Employed	91.4	8.6
Unemployed	70.3	29.7
Student	90.8	9.2
Retired	70.1	29.9
Homemaker	75.0	25.0
Self Employed	82.1	17.9
All	85.2	14.8

**Figure 5**  
**Did You Go Anywhere Yesterday?, By Employment Status**  
**DTMS Survey, 3 Year Average, 2006 to 2008**

	%Yes	%No
Employed	93.4	6.6
Unemployed	71.8	28.2
Student	90.2	9.8
Retired	74.0	26.0
Homemaker	79.6	20.4
Self Employed	87.7	12.3
All	87.5	12.5

From the sample size and from statistics about trips taken and demographic data surveyed, an average value of trips per person can be calculated as presented in Figures 6 and 7. The data shows a trend of less trips taken each year. In 2008 the data shows that more people did not travel on the survey day than in previous years, and for those making a trip there were on average less trips taken. This would be in line with figures from other data sources. Vehicle miles traveled estimates (VMT), decreased toll income, and decreased gas tax revenues were seen in 2008 to decline in the neighborhood of a 15<sup>\*</sup>. Economic conditions are believed to have had an effect on the amount of travel.

**Figure 6**  
**Average Trips per Person per Weekday By Year**  
**DTMS Survey Years 2003 to 2008**

<b>YEAR</b>	<b>Trips per Person per day</b>
<b>2008</b>	2.4
<b>2007</b>	2.8
<b>2006</b>	2.9
<b>2005</b>	3.0
<b>2004</b>	2.8
<b>2003</b>	2.6

**Figure 7**  
**Average Trips per Person per Weekday By Year**  
**DTMS Survey Years 2003 to 2008**  
**For persons who said they made a trip in the previous day**

<b>YEAR</b>	<b>Trips per Person per day</b>
<b>2008</b>	2.8
<b>2007</b>	3.2
<b>2006</b>	3.2
<b>2005</b>	3.3
<b>2004</b>	3.0
<b>2003</b>	2.8
<b>2002</b>	2.7
<b>2001</b>	2.6
<b>2000</b>	2.3

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<sup>\*</sup> DelDOT Division of Planning

The Delaware Trip Monitoring System Survey is a valuable tool in providing information on how various factors are related to travel. How much a particular individual travels is influenced by many factors including, employment status, whether there are children in the household, income, housing type, and age. A model that can predict trip generation in consideration of demographic factors was developed in research conducted by CADSR for the Delaware Center for Transportation<sup>\*</sup> and serves an example of how the survey data have been used to understand travel. Examples of how various factors influence the number of trips taken are presented in the following figures. Results show that more vehicles, higher income, and being employed, are factors that are related to higher trip rates as shown in Figures 8 thru 11 below. Also, increased household size indicates a greater likelihood of children in the household, and additional trips related to the care and activities of children.

**Figure 8**  
**Average Trips per Person per Day by Household Income**  
**DTMS 3 year average, 2006 thru 2008**

<b>less than \$10,000</b>	<b>2.0</b>
<b>\$10,000- \$14,999</b>	<b>2.1</b>
<b>\$15,000 - \$19,999</b>	<b>2.5</b>
<b>\$20,000 - \$24,999</b>	<b>2.2</b>
<b>\$25,000 - \$29,999</b>	<b>2.4</b>
<b>\$30,000 - \$34,999</b>	<b>2.4</b>
<b>\$35,000 - \$39,999</b>	<b>2.5</b>
<b>\$40,000 - \$49,999</b>	<b>2.7</b>
<b>\$50,000 - \$74,999</b>	<b>2.9</b>
<b>\$75,000 - \$99,999</b>	<b>3.0</b>
<b>\$100,000 - \$149,000</b>	<b>3.0</b>
<b>\$150,000 or more</b>	<b>3.1</b>

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<sup>\*</sup>Racca, David P., "Active Adult (55+) Community Trip Generation Rates", Delaware Center for Transportation, University of Delaware, Newark, Delaware, January 2006.

**Figure 9**  
**Average Trips per Person per Day by Total Number of Motorized HH Vehicles**  
**DTMS 3 Year average 2006 thru 2008**

# Cars/Pickups/Vans	Trips/Person/Day
<b>0</b>	<b>1.7</b>
<b>1</b>	<b>2.5</b>
<b>2</b>	<b>2.7</b>
<b>3</b>	<b>2.8</b>
<b>4</b>	<b>2.8</b>
<b>5</b>	<b>2.9</b>

**Figure 10**  
**Average trips per person per day by household size**  
**DTMS Year 2006 to 2008**

Persons per household	Trips/Person/Day			
	2008	2007	2006	3yr average
<b>1</b>	2.1	2.6	2.6	2.4
<b>2</b>	2.2	2.7	2.7	2.5
<b>3</b>	2.5	2.7	2.9	2.7
<b>4</b>	2.8	3.1	3.1	3.0
<b>5</b>	2.4	3.1	3.2	2.8
<b>6</b>	2.6	2.4	3.5	2.8
<b>All</b>	2.4	2.8	2.9	2.7

**Figure 11**  
**Average Trips per Person per Day by Employment Status**  
**DTMS Year 2008 thru 2005**

	2008	2007	2006	2005
<b>Employed</b>	2.6	3.0	3.1	3.2
<b>Unemployed</b>	2.1	2.3	2.3	2.4
<b>Student</b>	2.4	2.7	2.7	2.5
<b>Retired</b>	1.9	2.3	2.3	2.3
<b>Homemaker</b>	2.5	3.2	2.9	3.0
<b>Self Employed</b>	2.7	3.6	3.5	3.4
<b>All</b>	2.4	2.8	2.9	3.0

The average number of trips per day varies somewhat depending on age, as those 65 years and older travel less. Otherwise there is not much difference by age for total daily trips.

**Figure 12**  
**Average Trips per Person per Day by Age Grouping**  
**DTMS Year 2006 thru 2008**

<b>Age Group</b>	<b>2008</b>	<b>2007</b>	<b>2006</b>
<b>16 to 24</b>	2.6	2.6	2.8
<b>25 to 34</b>	2.6	2.9	3.1
<b>35 to 44</b>	2.8	3.3	3.2
<b>45to 54</b>	2.6	3.1	3.0
<b>55 to 64</b>	2.4	2.9	2.9
<b>65 and older</b>	1.8	2.3	2.3
<b>All</b>	2.5	2.8	2.9

As shown in Figures 13 and 14 there are only slight differences indicated for average trips per person per day between counties in Delaware, or between males and females,

**Figure 13**  
**Average Trips per Person per Day by County**  
**DTMS Year 2006 thru 2008**

	<b>2008</b>	<b>2007</b>	<b>2006</b>
<b>Kent</b>	2.3	2.8	2.9
<b>New Castle</b>	2.5	2.9	3.0
<b>Sussex</b>	2.2	2.8	2.8
<b>Delaware</b>	2.4	2.8	2.9

**Figure 14**  
**Average Trips Per Person per Day by Gender**  
**DTMS Year 2006 thru 2008**

	<b>2008</b>	<b>2007</b>	<b>2006</b>
<b>Male</b>	2.3	2.7	2.8
<b>Female</b>	2.5	3.0	3.0

Average trips per person in the suburbs are slightly higher than for urban areas. This is probably related to factors such as higher income and a higher number of children living in the suburbs.

**Figure 15**  
**Average Trips per Person per Day by Type of Area**  
**DTMS Years 2006 thru 2008**

	<b>2008</b>	<b>2007</b>	<b>2006</b>
<b>Urban</b>	2.2	2.8	2.7
<b>Suburban</b>	2.5	2.9	3.0
<b>Rural</b>	2.3	2.9	2.8

There is not much difference seen for residential travel with respect to the day of the week. It is important to note again that the DTMS only surveys travel on weekdays.

**Figure 16**  
**Average Trips per Person per Weekday By Day of Week**  
**For Those Making a Trip**  
**DTMS Survey 3 Year Average 2006 to 2008**

<b>YEAR</b>	<b>Average Trips per Person per day</b>
<b>Monday</b>	2.7
<b>Tuesday</b>	3.0
<b>Wednesday</b>	2.8
<b>Thursday</b>	2.8
<b>Friday</b>	3.0

It is assumed that respondents could recall trips made on the preceding day. It was found that in some cases there were certain trips, termed “incidental trips” that respondents would sometimes not mention. Stops for gas or a stop at a convenience store or laundry on the way to work are examples of these incidental trips. Respondents would recall the main purpose of their travel but would often not mention the incidental trips. A question is included in the survey for each trip that asks whether there were any other stops on the way. Most of us often plan our travel as a chain of errands and destinations.

About 16% of trips surveyed included a stop at a gas station or convenience store or other stop as part of the trip. For the year 2008 there were 7165 surveyed trips. In trip figures presented so far, these incidental trips were not factored in but if they were, there would be 1148 additional trips in the sample. For example, an estimate of 2.4 trips per person for in state trips would increase to 2.8 trips per person.

If respondents made one or more trips in the previous day then questions were asked about each trip including origin, destination, travel mode, and travel time. For travel method, (travel mode) results for the 2008 survey and previous years are tabulated below in Figure 17. Results for the year 2008 are similar to previous years. About 96% of all trips surveyed were by car either as passenger or driver.

**Figure 17**  
**Travel Method/Mode Split Percentages**  
**DTMS Survey Years 2004 to 2008**

<b>Travel Method</b>	<b>YEAR</b>				
	<b>2008</b>	<b>2007</b>	<b>2006</b>	<b>2005</b>	<b>2004</b>
<b>Car</b>	96.3	96.1	96.2	96.6	95.6
<b>Public Bus</b>	1.6	1.2	1.4	1.3	1.2
<b>Walked</b>	0.9	0.9	0.9	1.0	1.4
<b>School Bus</b>	0.3	0.6	0.5	0.5	0.8
<b>Bicycle</b>	0.3	0.3	0.2	0.2	0.2

With car trips it was noted in the survey whether the respondent was the driver or a passenger. The destination or purpose of each trip was surveyed, so the travel method can be tabulated as it relates to destination as shown in Figure 18.

**Figure 18**  
**Trip Destination by Trip Method (percentages)**  
**DTMS 2008 (Drv = driver of a car) (Pas = passenger in a car)**

	<b>Drv</b>	<b>Pas</b>	<b>Bus</b>	<b>Walk</b>	<b>Sch Bus</b>	<b>Bike</b>
<b>Work</b>	92.9	3.0	2.4	0.6	0.1	0.2
<b>Store</b>	83.0	15.1	0.8	0.8		
<b>School</b>	80.6	11.5	0.5	1.8	11.6	
<b>Drop off/Pick up a person</b>	95.7	4.3				
<b>Social</b>	72.9	25.4	0.9	0.6		
<b>Recreation</b>	80.7	14.1	1.2	0.9	0.3	2.8
<b>Eat out</b>	75.5	23.4	0.5	0.5		
<b>Child Care</b>	100					
<b>Doctors (medical)</b>	80.4	17	1.3			
<b>Bank or Post Office</b>	92.8	4.3	2.9			
<b>Public Transportation Stop</b>	25					
<b>Barber/Hairdresser</b>	85.7	14.3				
<b>House of Worship</b>	71.7	25.5	2.8			
<b>Other</b>	82.6	11.6	0.8	3.9		

**Figure 19**  
**Trip Destination by Trip Method (percentages)**  
**DTMS 2004 to 2008, 5year average (Drv = driver of a car) (Pas = passenger in a car)**

	<b>Drv</b>	<b>Pas</b>	<b>Bus</b>	<b>Walk</b>	<b>Sch Bus</b>	<b>Bike</b>
<b>Work</b>	92.0	4.0	1.7	0.9	0.1	0.1
<b>Store</b>	84.0	13.6	0.8	1.0		0.5
<b>School</b>	76.6	10.3	2.1	2.1	8.4	0.3
<b>Drop off/Pick up a person</b>	95.5	3.9	0.1	0.2	0.2	
<b>Social</b>	78.5	19.6	0.9	0.6		
<b>Recreation</b>	83.5	12.4	0.6	1.4	0.2	1.2
<b>Eat out</b>	77.5	20.8	0.1	1.4		
<b>Child Care</b>	93.9	3.7	2.5			
<b>Doctors (medical)</b>	79.9	17.3	1.8	0.1		
<b>Bank or Post Office</b>	88.6	7.9	1.8	1.3		0.4
<b>Public Transportation Stop</b>	44.8		10.3	22.4		
<b>Barber/Hairdresser</b>	87.6	11.2		1.1		
<b>House of Worship</b>	74.7	22.9	1.2	1.2		

Trip Method can also be viewed in relation to household income. Those in lower income households take less car trips and more transit (Bus) trips and walk trips as shown on the next page.



**Figure 20**  
**Household Income by Trip Method**  
**DTMS 2006 - 2008 (Drv = driver of a car) (Pas = passenger in a car)**

	<b>Drv</b>	<b>Pas</b>	<b>Bus</b>	<b>Walk</b>	<b>School</b>	<b>Bike</b>
<b>less than \$10,000</b>	64.4	19.6	8.8	2.1		3.6
<b>\$10,000- \$14,999</b>	70.4	26.1	1.1	2.2		
<b>\$15,000 - \$19,999</b>	79.7	14.0	3.3	2.1	0.3	0.4
<b>\$20,000 - \$24,999</b>	81.0	9.7	3.4	3.8		0.7
<b>\$25,000 - \$29,999</b>	84.5	8.3	2.8	1.5	0.3	0.6
<b>\$30,000 - \$34,999</b>	85.3	12.6	0.9	0.6		
<b>\$35,000 - \$39,999</b>	89.1	7.8	2.7	0.9		
<b>\$40,000 - \$49,999</b>	84.3	8.7	2.4	1.4	1.7	0.3
<b>\$50,000 - \$74,999</b>	89.4	8.8	0.4	0.6	0.4	0.1
<b>\$75,000 - \$99,999</b>	91.0	6.1	0.6	0.7		0.1
<b>\$100,000 - \$149,000</b>	92.8	5.1	0.2	0.5	0.1	0.1
<b>\$150,000 or more</b>	91.2	6.7		0.5		0.6

Trip method/mode data would indicate that females are more often passengers than drivers and that females show a slightly higher transit use, as also shown in national travel survey data.

**Figure 21**  
**Gender by Trip Method**  
**DTMS 2008 (Drv = driver of a car) (Pas = passenger in a car)**

	<b>Drv</b>	<b>Pas</b>	<b>Bus</b>	<b>Walk</b>	<b>School</b>	<b>Bike</b>
<b>Male</b>	87.9	7.8	1.7	0.6	0.6	0.7
<b>Female</b>	81.9	14.9	1.5	1.2	0	0

As would be expected, there is some variation in trip method with age. Younger adults show a higher use of transit. The youngest and oldest adult age categories show more likelihood of being a passenger in a car trip.

**Figure 22**  
**Trip Method by Age Categories**  
**DTMS 2006 to 2008 3 year average**  
**(Drv = driver of a car) (Pas = passenger in a car)**

	<b>Drv</b>	<b>Pas</b>	<b>Bus</b>	<b>Walk</b>	<b>School</b>	<b>Bike</b>
<b>age 16 to 24</b>	66.7	22.8	3.1	1.9	4.7	0.4
<b>age 25 to 34</b>	92.0	5.2	1.9	0.2		0.5
<b>age 35 to 44</b>	93.4	4.0	0.8	0.8		
<b>age 45 to 54</b>	89.8	6.8	0.9	0.8		0.2
<b>age 55 to 64</b>	90.9	7.2	0.7	0.8		0.1
<b>age 65 and up</b>	86.4	14.6	0.9	1.5		0.6

**Figure 23**  
**Trip Method by Race**  
**DTMS 2003 to 2008, 5 yr avg. (Drv = driver of a car) (Pas = passenger in a car)**

	<b>Drv</b>	<b>Pas</b>	<b>Bus</b>	<b>Walk</b>	<b>School</b>	<b>Bike</b>
<b>Latino/Hispanic/Mexican American</b>	85.4	11.7	1.7	1.1		
<b>Black/African American</b>	77.5	12.9	5.5	1.7	1.4	0.5
<b>White/Caucasian</b>	88.0	9.4	0.5	.8	0.3	0.2
<b>Asian/Pacific Islander</b>	79.1	10.8	2.6	2.8	2.6	.7

The DTMS also surveys the trip purpose of every trip to better understand the reasons Delawarean's travel. In the following figures the percentage of trips in each purpose category are shown.

**Figure 24**  
**Trip Purpose by Year**  
**Percentages in Each Category, DTMS**

<b>Trip Purpose</b>	<b>2008</b>	<b>2007</b>	<b>2006</b>	<b>2005</b>
<b>Work</b>	31.4	33.1	34.8	32.4
<b>Store</b>	18.8	17.6	17.0	16.2
<b>School</b>	5.2	5.9	4.3	4.2
<b>Drop off/Pick up</b>	8.9	9.0	11.0	12.4
<b>Social</b>	8.3	6.4	5.6	6.9
<b>Recreation</b>	7.8	5.9	4.9	7.2
<b>Eat out</b>	4.5	4.9	6.1	4.8
<b>Child Care</b>	0.5	1.1	0.7	0.8
<b>Medical</b>	3.7	4.5	3.7	4.4
<b>Bank/PostOffice</b>	1.6	2.5	2.5	3.1
<b>House of worship</b>	2.5	1.3	0.8	0.8
<b>Other</b>	6.8	7.5	8.7	6.6

The major difference in trip purpose by gender is that females show work trips a lower and shopping and "Drop Off/Pickup" trips as higher fractions of their total trips.

**Figure 25**  
**Trip Purpose by Gender**  
**Percentages in Each Category, DTMS**  
**2006 thru 2008, three year avg**

<b>Purpose</b>	<b>Male</b>	<b>Female</b>
<b>Work</b>	41.1	26.4
<b>Store</b>	15.3	19.9
<b>School</b>	4.2	5.6
<b>Drop off/Pick up</b>	7	11.8
<b>Social</b>	7.1	6.5
<b>Recreation</b>	6.5	5.9
<b>Eat out</b>	4.9	5.4
<b>Child Care</b>	0.2	1.3
<b>Doctors (medical)</b>	3.1	4.6
<b>Bank or Post Office</b>	2.0	2.4
<b>Trans Stop</b>	0.3	0.3
<b>Barber/Hairdresser</b>	0.1	0.8
<b>House of Worship</b>	1.4	1.7

Trip purpose distribution is fairly similar for various age groupings with the youngest and oldest categories showing the greatest differences.

**Figure 26**  
**Trip Purpose by Age Groupings**  
**Percentages in Each Category, DTMS 2006 to 2008**

	<b>16-24</b>	<b>25-34</b>	<b>35-44</b>	<b>45-54</b>	<b>55-64</b>	<b>65 +</b>
<b>Work</b>	22.9	41.3	38.4	41.6	32.3	11.5
<b>Store</b>	11.9	13.3	14.9	15.2	21.5	32.7
<b>School</b>	20.0	4.6	4.2	3.2	1.1	1.5
<b>Drop off/Pick up</b>	7.9	12.7	15.4	8.9	5.7	4.0
<b>Social</b>	13.4	6.6	3.7	5.2	6.3	9.2
<b>Recreation</b>	6.6	5.2	5.7	5.6	7.2	7.2
<b>Eat out</b>	4.0	4.0	4.1	5.5	5.9	8.0
<b>Child Care</b>	0.9	1.7	1.1	0.3	0.3	0.2
<b>Doctors (medical)</b>	1.8	3.5	2.9	3.1	4.9	8.1
<b>Bank or Post Office</b>	2.1	1.1	1.2	2.7	2.9	3.6
<b>Trans Stop</b>	0.1	0.5	0.2	0.5	0.4	-
<b>Barber/Hairdresser</b>	0.5	0.3	0.4	0.3	0.5	0.9
<b>House of Worship</b>	1.3	0.9	1.0	1.5	2.5	2.6

Vehicle occupancy is a topic of interest particularly for those addressing commuting, congestion and transit. For car trips, the DTMS survey asks how many people are in the car during the trip. Work trips have always shown the lowest vehicle occupancy where workers usually drive alone to work. Other trip purposes such as for recreation or

transporting children naturally show higher occupancy rates. The average for all trips tends to be about 1.6 persons per vehicle over the last few years.

**Figure 27**  
**Average Vehicle Occupancy (persons / vehicle ) for Car Trips By Year**  
**DTMS Years 2000 thru 2008**

2008	2007	2006	2005	2004	2003	2002	2001	2000
1.7	1.6	1.5	1.6	1.6	1.6	1.6	1.6	1.5

**Figure 28**  
**Average Vehicle Occupancy (persons / vehicle ) for Car Trips By Trip Purpose**  
**DTMS Year 2008**

Work	1.2
Store	1.7
School	1.6
Drop off / Pickup	2.2
Social	2.2
Recreation	2.1
Eat out	2.1
Child Care	1.7
Doctors(medical)	1.9
Bank or Post Office	1.3
Public Trans Stop	2.0
Barber Hairdresser	1.6
House of Worship	2.5
All Trips	1.7

Respondents in the DTMS survey are also asked for the beginning and end time of each trip so trip time can be examined. Average trip times have generally increased each year. A number of tables with respect to various factors follow.

**Figure 29**  
**Average trip time all trips 2004 to 2008**  
**DTMS Years 2001 thru 2008**

	2008	2007	2006	2005	2004	2003	2002	2001
In state	24.5	23.2	23.7	23.0	23.0	22.5	21.2	21.1
All trips	30.2	26.7	27.1	26.4	25.8	26.5	23.4	22.6

**Figure 30**  
**Average Trip Time (minutes) by County**  
**(Excluding trips greater than 2 hours)**  
**DTMS Year 2008**

	<b>InState</b>	<b>All Trips</b>
<b>Kent</b>	25.8	30.7
<b>New Castle</b>	23.6	29.6
<b>Sussex</b>	25.9	31.7

**Figure 31**  
**Average Trip Time (minutes) by Travel Method/Mode**  
**(instate trips)**  
**DTMS Year 2008**

<b>Method</b>	<b>avg trip time</b>	<b>avg trip time for previous 5 years (2003 to 2007)</b>
<b>Driver of car</b>	23.5	22.7
<b>Passenger in car</b>	27.2	26.1
<b>Public Bus</b>	48.4	44.4
<b>Walked</b>	29.4	21.4
<b>School bus</b>	42.9	34.0
<b>Rode bike</b>	8.0	17.6

**Figure 32**  
**Average Trip Time (minutes) by Travel Purpose**  
**(In State trips versus all trips) DTMS Year 2008**

<b>Purpose</b>	<b>2008</b>	<b>2008 (including out of state)</b>
<b>Work</b>	25.4	30.4
<b>Store</b>	19.2	20.6
<b>School</b>	23.7	23.4
<b>Drop off/Pick up a person</b>	20.2	24.7
<b>Social</b>	25.8	35.2
<b>Recreation</b>	27.2	42.6
<b>Eat out</b>	17.5	19.5
<b>Child Care</b>	23.0	21.7
<b>Doctors (medical)</b>	33.3	36.9
<b>Bank or Post Office</b>	21.4	21.6
<b>Public Transportation Stop</b>	10.6	78.4
<b>Barber/Hairdresser</b>	22.2	25.7
<b>House of Worship</b>	27.5	29.0

**Figure 33**  
**Average Trip Time (minutes) by County**  
**(Excluding trips greater than 2 hours)**  
**DTMS Year 2008**

	<b>InState</b>	<b>All Trips</b>
<b>Kent</b>	25.8	30.7
<b>New Castle</b>	23.6	29.6
<b>Sussex</b>	25.9	31.7

**Figure 34**  
**Average Trip Time (minutes) by Type of Area**  
**(Excluding trips greater than 2 hours)**  
**DTMS Year 2004**

**Urban**  
**Suburban**  
**Rural**

Figure 35 below presents the distribution of beginning trip times for the DTMS Data. The distribution is similar over the last 5 years. Travel during the morning and peak travel times is about a third of the daily trips taken by Delawareans. There is some indication of a gradual increase in percentage for off peak times, particularly in the afternoons.

**Figure 35**  
**Distribution of Trips During the Day**  
**(begin time of trip, percentage of daily weekday trips)**  
**DTMS Year 2004 to 2008**

	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>5yr avg.</b>
<b>Midnight to 3am</b>	0.5	0.6	0.9	0.5	0.6	0.6
<b>3am to &lt; 6am</b>	1.9	2.2	2.2	2.1	2.3	2.2
<b>6am to &lt; 9am</b>	21.4	20.7	21.2	21.2	19.3	20.7
<b>9am to &lt; noon</b>	15.0	15.8	15.9	14.1	17.4	15.8
<b>noon to 3pm</b>	17.9	16.8	16.7	16.2	19.2	17.4
<b>3pm to 6pm</b>	25.4	25.7	25.3	26.9	24.9	25.6
<b>6pm to 9pm</b>	13.4	13.3	13.7	14.7	12.1	13.4
<b>9pm to midnight</b>	4.5	4.8	4.0	4.1	4.3	4.4

Figure 36 shows the distribution of work trips during the day. Roughly 2/3 of work trips occur during what is considered the morning and afternoon peak hours. Figure 36 does not include the effect of trips that are chained, but only where the trip is clearly for work purposes, that is, where origin is “home” and the destination is “work” or where the origin is “work” and the destination is “home”. Trips for a morning routine where children are dropped off at school before going to work, or a person stops off at a store on the way to home from work are not included in the tabulation.

**Figure 36**  
**Distribution of work Trips During the Day**  
**Time going to work**  
**(begin time of trip, percentage of daily weekday trips)**  
**DTMS Year 2004 to 2008**

	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>5yr avg.</b>
<b>Midnight to 3am</b>	0.3	0.3	0.7	0.4	0.3	0.4
<b>3am to &lt; 6am</b>	7.2	9.3	8.4	7.8	8.8	8.4
<b>6am to &lt; 9am</b>	63.3	60.0	61.3	65.0	60.7	61.9
<b>9am to &lt; noon</b>	11.2	11.8	13.9	11.8	14.8	12.8
<b>noon to 3pm</b>	8.6	10.4	9.9	7.7	8.5	9.1
<b>3pm to 6pm</b>	6.4	4.8	3.8	5.8	3.8	4.8
<b>6pm to 9pm</b>	1.5	1.7	1.0	0.7	2.1	1.4
<b>9pm to midnight</b>	1.5	1.8	0.9	0.8	1.0	1.2

**Figure 37**  
**Distribution of Shopping Trips During the Day**  
**Percentages, Time going shopping in 3hr grouping**  
**(begin time of trip, percentage of daily weekday trips)**  
**DTMS Year 2004 to 2008**

	<b>2004 to 2008 5yr avg.</b>
<b>Midnight to 3am</b>	<b>0.2</b>
<b>3am to &lt; 6am</b>	<b>0</b>
<b>6am to &lt; 9am</b>	<b>6</b>
<b>9am to &lt; noon</b>	<b>30</b>
<b>noon to 3pm</b>	<b>26</b>
<b>3pm to 6pm</b>	<b>22</b>
<b>6pm to 9pm</b>	<b>14</b>
<b>9pm to midnight</b>	<b>2</b>

A factor that is frequently used in modeling travel demand is “Vehicles per household”. The DTMS estimates average total motorized vehicles per household as 2.4.

**Figure 38**  
**Average Number of Vehicles per Household in Delaware**  
**DTMS Year 2008**

Cars	1.4
SUV's	0.4
Trucks	0.4
Vans/Minivans	0.2
Motorcycles/Mopeds/Motor Scooters	0.1
Total Motorized Vehicles	2.4

Another question asked on the DTMS survey dealing with travel behavior is one that asks about shopping habits as shown in Figure 39.

**Figure 39**  
**Which Of The Following Best Describes Your Shopping Habits?**  
**DTMS Year 2004**  
**% responding**

<b>%</b>	
<b>40.9</b>	I shop primarily on weekends.
<b>14.6</b>	I mostly shop on the way to or from work.
<b>34.5</b>	I make shopping trips primarily from home, Monday thru <b>Friday</b>
<b>8.1</b>	Other
<b>1.8</b>	Don't know.

An important piece of information that is captured in the DTMS survey is the geographic location of trip origins and destinations. Based on an address, subdivision name, or intersection, each trip origin and destination is geocoded to a Delaware Modified Grid, a unit of geography slightly smaller than a Delaware Traffic Zone or Census Block Group. This allows for an analysis of where geographically travel is occurring and is useful in examining effects of various densities of residential or commercial development. Enough data has been collected to examine travel at the county level and in some cases by Census County Division ( Planning District ).



County to county flows are tabulated in figures 40 thru 42. For work trips, Kent and Sussex each have 10% going between them. The flow of workers between Kent and New Castle is more unbalanced with 16% going from Kent to New Castle and only about 3% going from New Castle to Kent County. Sussex and New Castle have a significant portion of workers out of State with 17% and 18% respectively.

**Figure 40**  
**Travel Destinations For those Living in New Castle County**  
**Estimated Percentage of daily trips**  
**From a 3 year average, years 2006 to 2008**

	To Kent County	To NC	To Sussex	OutsideDE
<b>3yr All trip</b>	1.4%	90.2%	0.3	8
<b>3 yr Work Trip</b>	2.6	79	0.4	18

**Figure 41**  
**Travel Destinations For those Living in Kent County**  
**Estimated Percentage of daily trips**  
**From a 3 year average, years 2006 to 2008**

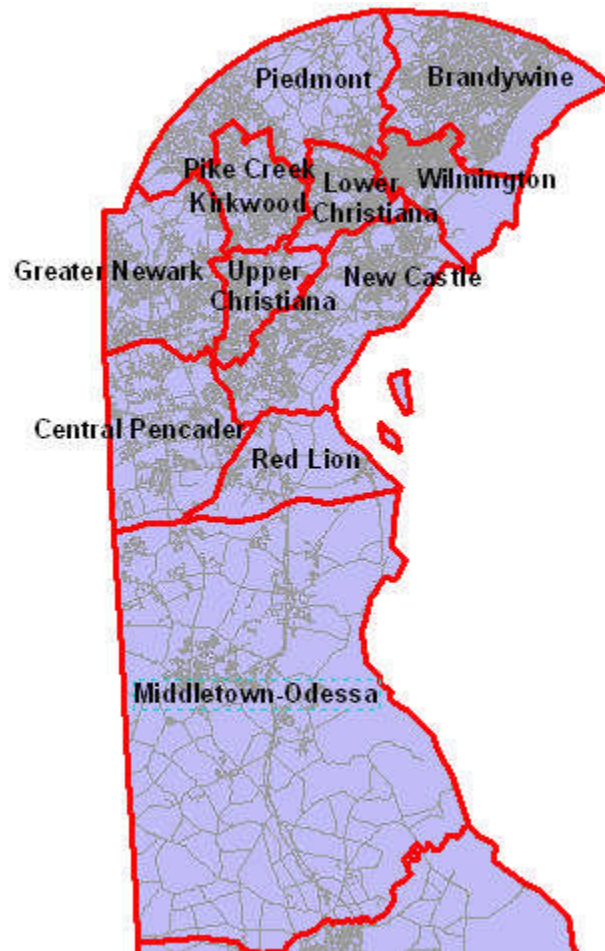
	To Kent	To NC	To Sussex	OutsideDE
<b>3yr All trip</b>	84%	5	5	5%
<b>3 yr Work Trip</b>	68	16	9	7

**Figure 42**  
**Travel Destinations For those Living in Sussex County**  
**Estimated Percentage of daily trips**  
**From a 3 year average, years 2006 to 2008**

	To Kent	To NC	To Sussex	OutsideDE
<b>3yr All trip</b>	6%	1	82	11%
<b>3 yr Work Trip</b>	10	1	72	17

To view origin and destination information at a greater detail, survey records can be grouped by Census County Division, sometimes call Planning Districts. The locations of the CCD's are shown in figures 43 and 44.

**Figure 43**  
**Census County Divisions in New Castle County**



**Figure 44**  
**Census County Divisions in Kent and Sussex Counties**



There was enough data available in New Castle County to develop origin and destination matrices for work trips as shown on the next 3 pages. The Wilmington CCD is shown having the greatest proportion of employment with 21 percent. Brandywine, Newark, Lower Christina, and New Castle.

**Figure 45, Distribution of destinations (%) from 3 year average, 2006 to 2008  
For Those Living and Working in New Castle County, Delaware**

	Brandywine	Central Pencader	Greater Newark	Lower Christiana	Middletown-Odessa	New Castle	Piedmont	Pike Creek-Central Kirkwood	Red Lion	Upper Christiana	Wilmington
Journey to Work	15	5	13	10	4	13	5	4	1	10	21
All trips	18	6	13	7	8	12	6	8	1	8	12

**Figure 46, Estimate of Weekday Percentage of Work Trips from 3 year average, 2006 to 2008  
For Those Living and Working in New Castle County, Delaware  
District of Residence (rows) by District Destination of Work trip (columns)**

**New Castle County Destination Planning Districts (Census County Divisions)**

Home District	Brandywine	Central Pencader	Greater Newark	Lower Christiana	Middletown-Odessa	New Castle	Piedmont	Pike Creek-Central Kirkwood	Red Lion	Upper Christiana	Wilmington	Row Total
Brandywine	7	0	1	1	0	1	1	0	0	1	4	16
Central Pencader	1	2	2	1	0	1	0	0	0	1	1	10
Greater Newark	1	0	3	1	0	1	0	0	0	2	1	10
Lower Christiana	1	0	1	1	0	1	0	0	0	1	2	8
Middletown-Odessa	1	1	1	1	2	2	0	0	0	1	2	11
New Castle	1	1	2	1	0	4	1	1	0	2	2	14
Piedmont	1	0	1	1	0	1	1	0	0	0	1	7
Pike Creek-Central Kirkwood	1	0	1	2	0	1	1	1	0	1	2	10
Red Lion	0	0	0	0	0	0	0	0	0	0	0	2
Upper Christiana	0	1	1	0	0	1	0	0	0	1	1	4
Wilmington	2	0	0	1	0	1	0	0	0	0	4	9
Column Total	15	5	13	10	4	13	5	4	1	10	21	100

**Figure 47, Estimate of Weekday Percentage of Trips (All Purposes) from 3 year average, 2006 to 2008**  
**For Those Living in New Castle County, Delaware**  
**District of Residence (rows) by District Destination of Work trip (columns)**

<b>HOME CCD</b>	<b>Brandywine</b>	<b>Central Pencader</b>	<b>Greater Newark</b>	<b>Lower Christiana</b>	<b>Middletown- Odessa</b>	<b>New Castle</b>	<b>Piedmont</b>	<b>Pike Creek- Central Kirkwood</b>	<b>Red Lion</b>	<b>Upper Christiana</b>	<b>Wilmington</b>	<b>Row Totals</b>
Brandywine	14	0	0	0	0	0	0	0	0	1	2	18
Central Pencader	0	4	1	0	0	1	0	0	0	1	0	8
Greater Newark	0	0	9	0	0	0	0	1	0	1	1	13
Lower Christiana	0	0	0	4	0	0	0	0	0	0	1	7
Middletown-Odessa	0	0	0	0	7	1	0	0	0	1	0	10
New Castle	0	1	1	0	0	8	0	0	0	1	1	13
Piedmont	0	0	0	0	0	0	4	1	0	0	1	7
Pike Creek-Central Kirkwood	0	0	1	1	0	0	0	5	0	0	1	9
Red Lion	0	0	0	0	0	0	0	0	1	0	0	2
Upper Christiana	0	0	0	0	0	0	0	0	0	3	0	5
Wilmington	1	0	0	0	0	1	0	0	0	0	6	10
Column Totals	18	6	13	7	8	12	6	8	1	8	12	100

**Figure 48, Estimate of Number of Daily Work Trips, from 3 year average, 2006 to 2008**  
**For Those Living and Working in New Castle County, Delaware**  
**District of Residence (rows) by District Destination of Work trip (columns)**

New Castle County Destination Planning Districts (Census County Divisions)												
Home District	Brandywine	Central Pencader	Greater Newark	Lower Christiana	Middletown- Odessa	New Castle	Piedmont	Pike Creek- Central Kirkwood	Red Lion	Upper Christiana	Wilmington	Row Total
Brandywine	12421	490	1739	1595	55	1891	1209	238	254	1468	7302	28662
Central Pencader	1891	2987	3720	1639	889	1986	411	848	0	1748	1999	18117
Greater Newark	925	462	6167	2254	149	998	455	279	117	2850	2306	16962
Lower Christiana	1352	792	1279	1974	61	1096	611	304	0	2076	3913	13458
Middletown-Odessa	1404	1258	2501	1282	4374	2998	113	599	52	2136	3432	20150
New Castle	1486	903	3190	2018	521	7085	1006	1418	532	3196	2940	24296
Piedmont	1539	448	1687	1413	0	1789	2124	303	116	737	2501	12658
Pike Creek-Central Kirkwood	2649	386	1027	3155	119	1194	1785	1801	0	1342	4398	17856
Red Lion	0	0	536	885	429	115	76	0	87	76	655	2859
Upper Christiana	206	1510	1302	492	61	1054	110	452	77	1350	1031	7646
Wilmington	3396	155	435	933	166	2629	584	246	0	700	6451	15695
Column Total	27270	9391	23582	17641	6825	22835	8485	6488	1234	17680	36929	178360

Insufficient data is available for Kent and Sussex Counties to produce an origin and destination matrix at the CCD level. However, the data that is available yields information toward a general picture. From a 5 year average (2004 to 2008) for Kent County, about 75% of the work trips for those living and working in Kent were to the Dover planning district, 10% of the trips were to Smyrna, with the remaining planning districts having each about 6% or less of the trips.

A quarter of the work trips in Sussex County are to the Lewes CCD with the distribution of other trips being more balanced across CCD than with Kent as shown below.

**Figure 49, Percentage of Sussex County Work Trips  
Five Year Average (2004 to 2008)  
By Census County Division (CCD)**

<b>CCD</b>	<b>%employment</b>
Lewes	25
Seaford	15
Selbyville	15
-Frankford	
Georgetown	13
Millsboro	11
Milton	6
Bridgeville-	6
-Greenwood	
Milford South	5
Laurel-Delmar	4

## Transit, Carpooling, and EZ Pass

There are several questions on the DTMS survey that are included to help transportation agencies understand the needs, perceptions, and demand for multi-modal facilities and programs to address congestion.

The first questions addressed in this section deal with transit. Please refer to Figures thru below. DART First State is the group within DelDOT that manages the para-transit and fixed route public bus services in Delaware. About a third of Delawareans have used or know of a person in their household who has used public transit services. For those that have previously used DART services, better schedules or information, and more routes are among the leading factors that would encourage people to use transit more often. The primary factor that would influence them to use services is no driver's license or no vehicle available.

**Figure 50**  
**Has any household member ever used any of the DART First State**  
**transit services for a trip in Delaware?**  
**DTMS Year 2008,% responding**

	2004	2005	2006	2007	2008	5yr avg
<b>Yes</b>	32	30	32	31	28	30
<b>No</b>	67	70	67	69	70	69

**Figure 51**  
**If DART services were used,**  
**“Would the following make you use these services more frequently?”**  
**DTMS Year 2008,% responding**

	<b>Yes</b>	<b>No</b>
<b>Lower Fares</b>	15	85
<b>More frequent service</b>	27	73
<b>Better schedules/route information</b>	31	69
<b>More routes</b>	37	63
<b>Weekend service</b>	20	80
<b>Later operation hours (such as night service)</b>	18	82
<b>Have no driver's license/no car available</b>	25	75



The main reason given for not using DART transit services is “Car is always available”, followed in a distant second place by “Inconvenient”.

**Figure 52**  
**If the respondent had not used DART services,**  
**“What are the reasons these services are not used?”**  
**DTMS Year 2008, % responding**

	<b>Applies</b>	<b>Not Apply</b>
<b>Car is always available</b>	79	21
<b>Inconvenient (eg. routes, bus stops)</b>	26	74
<b>Hours of service are not appropriate</b>	8	92
<b>Do not like buses</b>	6	94
<b>Want privacy (Do not like crowds)</b>	6	94
<b>Unaware of routes or schedules</b>	13	86
<b>Health problems</b>	2	98
<b>No public transportation in area</b>	16	84

Rideshare Delaware is a program conducted by the Delaware Transportation Management Agency to encourage carpooling, particularly for the journey to work, toward a goal of decreased congestion and less need for new roads, and better air quality. The program supports carpooling by helping to set up suitable carpooling opportunities and by providing a guaranteed ride home in emergencies and other policies that make carpooling more desirable. The survey questions are geared toward understanding the awareness of Rideshare Delaware and in understanding the factors that may influence people to carpool. Close to 60% of the respondents said they were not interested in carpooling but the services RideShare Delaware offers, like assistance in setting up carpools and providing a guaranteed ride home, would make a difference in encouraging people to carpool.

**Figure 53**  
**For Employed Persons, “Have you ever heard of Rideshare Delaware?”**  
**DTMS Year 2004 to 2008, % responding**

	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>	<b>2008</b>
<b>Yes</b>	64	63	64	62	60
<b>No</b>	36	37	36	37	39

**Figure 54**  
**For Employed Persons Who Have Heard of Rideshare,**  
**“Have you used its services?”**  
**DTMS Year 2008,% responding**

	%
<b>Yes</b>	4
<b>No</b>	96

**Figure 55**  
**For Employed Persons Who Have Heard of Rideshare,**  
**“Did you know Rideshare Delaware offers a Guaranteed Ride Home Program?”**  
**DTMS Year 2008,% responding**

	%
<b>Yes</b>	31
<b>No</b>	69

**Figure 56**  
**For Employed Persons Who Used Rideshare,**  
**“Did using Rideshare Delaware's services assist you or your group in forming a carpool?”**  
**DTMS Year 2008,% responding**

	%
<b>Yes</b>	49
<b>No</b>	51

**Figure 57**  
**For Employed Persons,**  
**“Which of following might influence you to car/vanpool to work?”**  
**DTMS Year 2008,% responding**

	%	%
	<b>Influence</b>	<b>Would Not Influence</b>
<b>Reserved, near the door parking for car/vanpools</b>	6	94
<b>Flexible work hours to accommodate ridesharing</b>	20	80
<b>Easy way to find carpool partners</b>	16	84
<b>Free Guaranteed Ride Home in case of emergency</b>	13	87
<b>Priority lane on Highway</b>	9	91
<b>Vanpool Subsidy</b>	9	91
<b>I already car/vanpool</b>	5	95
<b>Not interested in car/vanpooling</b>	59	41

EZ Pass is the automated toll collection system where drivers put a transponder in their car and then can use the EZ Pass lanes rather than going to the toll booth cashiers. The DTMS survey includes two questions that ask about current and planned usage of the program. These results are seen as residential household estimates.

**Figure 58**  
**Are you enrolled in EZ-Pass?**  
**DTMS Year 2008,% responding**

	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>	<b>2008</b>
<b>Yes</b>	35	29	44	45	45
<b>No</b>	65	61	56	54	55

**Figure 59**  
**if you are not currently enrolled in EZ-Pass or are you planning**  
**to enroll in EZ-Pass in the coming year?**  
**DTMS Year 2004,% responding**

	<b>2008</b>
<b>Yes</b>	9
<b>No</b>	87

There are two questions in regards to disabilities.

**Figure 60 DTMS Survey Question (2008)**  
**“Does any member of the household have a disability?”**

<b>Yes</b>	6.4
<b>No</b>	93.5

**Figure 61 DTMS Survey Question (2008)**  
**“Given that a member of household has a disability, do they use**  
**Special Transportation?”**

<b>Yes</b>	28
<b>No</b>	72

## Opinion and Perceptions

A few questions are included in the DTMS survey that ask users about their perceptions of the transportation system.

The first question has to do with public perceptions of the condition of Delaware's roads. As shown in Figure 44, a little more than two thirds of Delawarean's believe roads are in good or better condition, with only about 10% saying that would rate the condition of roads as "Poor". There are no large differences between counties for this question, perhaps those living in Kent County believe their roads are in better condition.

**Figure 62**  
Overall, how would you rate the condition of Delaware's highways  
and roads that you use daily?  
DTMS Years 2008 thru 2004 ,% responding

	2004	2005	2006	2007	2008
<b>Excellent</b>	6	6	6	5	5
<b>Very Good</b>	23	22	23	20	22
<b>Good</b>	38	39	39	43	41
<b>Fair</b>	23	22	23	22	21
<b>Poor</b>	10	10	9	9	9

**Figure 63**  
Overall, how would you rate the condition of Delaware's highways  
and roads that you use daily? By County  
DTMS Years 2004 to 2008 ,% responding

	Kent	New Castle	Sussex
<b>Excellent</b>	8	4	7
<b>Very Good</b>	28	20	23
<b>Good</b>	40	42	36
<b>Fair</b>	18	24	21
<b>Poor</b>	6	10	12

As shown in the Figures below, close to two thirds believe that DelDOT is doing a good or better job of managing transportation with only about 8 percent believing that DelDOT is doing a poor job.

**Figure 64**  
**Overall, how would you rate the performance of DelDOT in managing**  
**transportation in the state of Delaware?**  
**DTMS Years 2004 thru 2008,% responding**

	2004	2005	2006	2007	2008
Excellent	4	4	4	3	3
Very Good	17.0	16	15	15	14
Good	38	36	37	38	39
Fair	17	18	21	20	21
Poor	9	11	11	12	10
Don't Know	15	15	12	12	12

**Figure 65**  
**Overall, how would you rate the performance of DelDOT in managing**  
**transportation in the state of Delaware? By County**  
**DTMS Years 2004 to 2008 ,% responding**

	Kent	New Castle	Sussex
Excellent	6	3	4
Very Good	20	14	15
Good	40	38	34
Fair	15	21	20
Poor	7	11	14
Don't Know	5	6	5

The DTMS also includes a question about traffic congestion and the perceived sources. The response “Typical rush hour traffic” always leads with “Road Construction” next. Viewing this question by county, New Castle County and Kent County show similar responses, where Sussex County is a bit different. Perhaps the higher response for “Other” in Sussex County is related to summer beach traffic.

**Figure 66**  
**When you encounter traffic congestion in Delaware, what is it usually related to?**  
**DTMS Years 2004 thru 2008,% responding**

	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>	<b>2008</b>
<b>An Accident</b>	13.2	12.7	13.1	16.6	14.8
<b>Road Construction</b>	22.1	26.1	22.6	23.4	29.7
<b>Typical rush hour traffic</b>	38.9	38.1	39.6	41.0	34.1
<b>Special events</b>	3.4	3.4	3.1	2.4	3.5
<b>Don't encounter traffic congestion</b>	6.9	5.3	5.2	6.1	5.1
<b>Other</b>	14.3	13.4	15.8	9.6	11.1

**Figure 67**  
**When you encounter traffic congestion in Delaware, what is it usually related to?**  
**By County**  
**DTMS Year 2008 ,% responding**

	<b>Kent</b>	<b>New Castle</b>	<b>Sussex</b>
<b>An Accident</b>	16	16	12
<b>Road Construction</b>	24	29	38
<b>Typical rush hour traffic</b>	34	40	19
<b>Special events</b>	7	1	8
<b>Don't encounter traffic congestion</b>	9	4	7
<b>Other</b>	10	10	15

## **APPENDIX**

### **DELAWARE TRIP MONITORING SURVEY 2008**

#### **Questionnaire**

**Appendix A - 2008 DelDOT Survey**

**INTRO** Hello, I'm calling from the University of Delaware. We are conducting a survey of Delaware residents for the Delaware Dept of Transportation to collect information on travel patterns to determine current and future transportations needs and services.

Your phone number has been chosen randomly by the computer to be included in the study. For verification purposes, is this <phone #>?

- [    ] YES
- [    ] NO (number redialed)

Is this a private residence?

- [    ] YES
- [    ] NO (interview terminated)

We need to randomly select one adult who lives in your household to be interviewed. How many members of your household, including yourself, are 16 years of age or older?

Enter number of adults \_\_\_\_\_

How many of these adults are men?

Enter number of MEN \_\_\_\_

How many of these adults are women?

Enter number of WOMEN \_\_\_\_

The person in your household I need to speak with is the <Selected Respondent>.

May I speak with the <Selected Respondent>\*?

- [    ] Yes, coming to the phone
- [    ] Not Available (set callback)

**\*IF SELECTED RESPONDENT IS ON THE PHONE**

Then you are the person I need to speak with. Once again, the purpose of the study is to gather information on travel patterns to determine current and future transportation needs and services.

**\*WHEN SELECTED RESPONDENT COMES TO THE PHONE**



Hello, I'm calling from the University of Delaware. We are conducting a survey of Delaware residents for the Delaware Dept of Transportation to collect information on travel patterns to determine current and future transportations needs and services. Your answers will be completely confidential and no response will be identified with you personally.

**Q1** Are you enrolled in EZ-Pass

- ☐ Yes
- ☐ No
- ☐ DON'T KNOW
- ☐ REFUSED

**Q2** Do you plan to enroll in EZ-Pass this year?

- ☐ Yes
- ☐ No
- ☐ DON'T KNOW
- ☐ REFUSED

**Q3** DID YOU GO ANYWHERE YESTERDAY? This could include going to work, a shopping trip, stopping at the bank or convenience store, recreation, family responsibilities, dropping or picking up family members from school or events. ANY TYPE of TRAVEL, whether it is by car, bus, walking, bicycling or other means is of interest.

- ☐ Yes
- ☐ No
- ☐ DON'T KNOW
- ☐ REFUSED

**Q4** What was the main reason why you did not make any trips yesterday?

- ☐ Working at home
- ☐ Sick (either yourself or a family member)
- ☐ Vacation
- ☐ Retired /Unemployed/Housewife
- ☐ DON'T KNOW
- ☐ REFUSED
- ☐ OTHER \_\_\_\_\_

**INFO1** For each of the trips you made YESTERDAY we need to know where the trip began and ended, the start time of the trip, the means of travel, the number of passengers you traveled with, and the trip purpose. Let's go through each in turn, and I will record the information.

**Q5** From what General Location did you begin your first trip?

- ☐ Home
- ☐ Work
- ☐ Store
- ☐ School
- ☐ Drop off/Pick up a person
- ☐ Social
- ☐ Recreation
- ☐ Eat out
- ☐ Child Care
- ☐ DON'T KNOW
- ☐ REFUSED
- ☐ OTHER \_\_\_\_\_

**Q6** Please specify the address of your first trip. We need either a Development, a Street, an Address, or the nearest intersection to this location as well as the city or town.

---

---

**Q7** What is the ZIP CODE FOR THIS LOCATION?

ZIP CODE FOR LOCATION \_\_\_\_\_  
☐ DON'T KNOW  
☐ REFUSED

**Q8** What time did you begin your trip.

Time \_\_\_\_\_  
☐ DON'T KNOW  
☐ REFUSED

**Q9** Was that AM or PM?

- ☐ AM
- ☐ PM
- ☐ DON'T KNOW
- ☐ REFUSED

**Q10** Trip Method

- ☐ Driver of car
- ☐ Passenger in car
- ☐ Public Bus
- ☐ Walked
- ☐ School bus
- ☐ Rode bike
- ☐ Vanpool
- ☐ DON'T KNOW
- ☐ REFUSED
- ☐ OTHER \_\_\_\_\_

**Q11** Including yourself, how many people were in the car or van?

- Number of people \_\_\_\_
- ☐ DON'T KNOW
  - ☐ REFUSED

**Q12** Where did you go or what was the purpose of this first trip?

- ☐ Home
- ☐ Work
- ☐ Store
- ☐ School
- ☐ Drop off/Pick up a person
- ☐ Social
- ☐ Recreation
- ☐ Eat out
- ☐ Child Care
- ☐ Doctors (medical)
- ☐ Bank or Post Office
- ☐ Public Transportation Stop (Train Bus)
- ☐ Barber/Hairdresser
- ☐ House of Worship (Church etc)
- ☐ DON'T KNOW
- ☐ REFUSED
- ☐ OTHER \_\_\_\_\_

**Q13** Please specific the Location. We need either a Development, a Street, an Address, or the nearest intersection to this location as well as the city or town.

---

---

**Q14** What is the ZIP CODE FOR THIS LOCATION?

- ZIP CODE FOR LOCATION \_\_\_\_\_
- ☐ DON'T KNOW
  - ☐ REFUSED

**Q15** What time did you end your trip.

Time \_\_\_\_\_  
[    ] DON'T KNOW  
[    ] REFUSED

**Q16** Was that AM or PM?

[    ] AM  
[    ] PM  
[    ] DON'T KNOW  
[    ] REFUSED

**Q17** Did you stop at convenience store or stop for gas anytime during this trip?

Enter a value \_\_\_\_\_  
[    ] DON'T KNOW  
[    ] REFUSED

**Q18** You said that you went to a store. Was your shopping trip in a mall, a shopping center, or downtown retail area? If yes, how many stores did you go in?

Enter a value \_\_\_\_\_  
[    ] DON'T KNOW  
[    ] REFUSED

**Q19** Did you eat while you in the mall, shopping center , or in the downtown retail area.

[    ] Yes  
[    ] No  
[    ] DON'T KNOW  
[    ] REFUSED

**Q20** Were sidewalks or paths available for this trip?

[    ] Yes  
[    ] No  
[    ] DON'T KNOW  
[    ] REFUSED

**Q21** Did you make more trips?

[    ] Yes  
[    ] No  
[    ] DON'T KNOW  
[    ] REFUSED

----- REPEATS FOR UP TO 9 TRIPS -----

**Q22** Did you use EZ-Pass for any of these trips?

- ☐ Yes
- ☐ No
- ☐ DON'T KNOW
- ☐ REFUSED

**Q23** Which of the following best describes your shopping habits?

- ☐ I shop primarily on the weekends
- ☐ I mostly shop on the way to or from work
- ☐ I make shopping trips primarily from home, Monday thru Friday
- ☐ DON'T KNOW
- ☐ REFUSED
- ☐ OTHER \_\_\_\_\_

**Q24** In order to analyze the data, we need the following household information, which will be kept completely confidential. How many people live in your household?

Enter a value \_\_\_\_\_  
☐ REFUSED

**Q25** Starting with yourself, what is your age?

Enter a value \_\_\_\_\_  
☐ REFUSED

**Q26** What is your status in the household?

- ☐ Father (if child in HH)
- ☐ Mother (if child in HH)
- ☐ Child in HH (age 16 and over)
- ☐ domestic (maid, Housekeeper, HH worker)
- ☐ Relative (Grandparent/cousin/etc)
- ☐ Boarder
- ☐ Head of Household/Unrelative/boygirl friend/roommate
- ☐ Living alone (no other person in HH)
- ☐ Husband (if NO Child in HH)
- ☐ Wife (if NO Child in HH)
- ☐ REFUSED

**Q27** What is your Employment Status?

- ☐ Employed
- ☐ Unemployed
- ☐ Student
- ☐ Retired
- ☐ Homemaker
- ☐ Self-employed
- ☐ REFUSED

**SEX** Interviewer Only: Code gender

- ☐ Male
- ☐ Female
- ☐ DON'T KNOW

**Q28** The next person in your household what is their age?

Enter a value\_\_\_\_\_

- ☐ REFUSED

**Q29** What is their status in the household?

- ☐ Father (if child in HH, this could include a grown child)
- ☐ Mother (if child in HH, this could include a grown child)
- ☐ Child (of Father or Mother) this could include a grown child
- ☐ Domestic (maid, Housekeeper, etc)
- ☐ Other Relative (Grandchild/Grandparent/Cousin/niece/nephew, Aunt, Uncle)
- ☐ Boarder
- ☐ Roommate (Unrelated/boyfriend/girlfriend/child of boyfriend/girlfriend)
- ☐ Living Alone
- ☐ Husband (NO Child in HH)
- ☐ Wife (NO Child in HH)
- ☐ REFUSED

**Q30** What is their Status? Are they \_\_\_?

- ☐ Employed
- ☐ Unemployed
- ☐ Student (age 6 and over)
- ☐ Retired/Disable
- ☐ Homemaker
- ☐ Self-employed
- ☐ Refused
- ☐ Child 5 years or under
- ☐ REFUSED

**Q31** What is their sex?

- ☐ Male
- ☐ Female
- ☐ REFUSED

----- REPEATS FOR UP TO 5 MORE HH MEMBERS -----

**Q32** What is your Occupation?

---

---

**Q33** How many of the household members are able to travel on their own who are Under 16 years old?

Enter a value \_\_\_\_\_

[    ] DON'T KNOW

[    ] REFUSED

**Q34** How many of the household members are able to travel on their own who are 16 years and over?

Enter a value \_\_\_\_\_

[    ] DON'T KNOW

[    ] REFUSED

**Q35** How many motorized vehicles of each type are available for use by residents of your household

1) Cars \_\_\_\_

2) SUVs \_\_\_\_

3) Trucks \_\_\_\_

4) Vans/Mini-Vans \_\_\_\_

5) Motorcycles/motorscooters/mopeds \_\_\_\_

[    ] DON'T KNOW

[    ] REFUSED

**Q36** Does any household member have a disability that limits the type of transportation they can use?

[    ] Yes

[    ] No

[    ] DON'T KNOW

[    ] REFUSED

**Q37** Does this person (or do these persons) use specialized transportation services?

[    ] Yes

[    ] No

[    ] DON'T KNOW

[    ] REFUSED

**Q38** Has any household member ever used any of the DART First State transit services for a trip in Delaware?

- ☐ Yes
- ☐ No
- ☐ DON'T KNOW
- ☐ REFUSED

**Q39** What would make you use these services more frequently?  
Select all that apply)

- 1) Lower Fares
- 2) More frequent service
- 3) Better schedules/route information
- 4) More routes
- 5) Weekend service
- 6) Later operation hours (such as night service)
- 7) Have no driver's license/no car available
- 8) Employer transit benefit or subsidy
- 9) Other

**Q40** What is the other reason that would make you use services more frequently?

---

---

**Q41** What are the reasons these services are not used?  
INTERVIEWER: Select all that apply

- 1) Car is always available
- 2) Inconvenient (eg. routes, bus stops)
- 3) Hours of service are not appropriate
- 4) Do not like buses
- 5) Want privacy (Do not like crowds)
- 6) Unaware of routes or schedules
- 7) Health problems
- 8) No public transportation in area
- 9) Other

**Q42** What is the other reason these services are not used?

---

---



**Q43** Have you ever heard of DART's Rideshare Delaware?

- ☐ Yes
- ☐ No
- ☐ DON'T KNOW
- ☐ REFUSED

**Q44** Have you used its services?

- ☐ Yes
- ☐ No
- ☐ DON'T KNOW
- ☐ REFUSED

**Q45** Did using DART's Rideshare Delaware services assist you or your group in forming a carpool?

- ☐ Yes
- ☐ No
- ☐ DON'T KNOW
- ☐ REFUSED

**Q46** Did you know DART's Rideshare Delaware offers an emergency ride home benefit for its participants who use a rideshare mode to get to work?

- ☐ Yes
- ☐ No
- ☐ DON'T KNOW
- ☐ REFUSED

**Q47** Which of following might influence you to car/vanpool to work.  
INTERVIEWER: Select all that apply

- 1) Reserved, near the door parking for car/vanpools
- 2) Flexible work hours to accommodate ridesharing
- 3) Easy way to find carpool partners
- 4) Free Guaranteed Ride Home in case of emergency
- 5) Priority lane on Highway
- 6) Vanpool subsidy
- 7) I already car/vanpool
- 8) Not interested in care/vanpooling
- 9) Other

**Q48** What other reason might influence you to car/vanpool to work?

---

---

**Q49** What county do you live in

- ☐ Kent
- ☐ New Castle
- ☐ Sussex
- ☐ DON'T KNOW
- ☐ REFUSED

**Q50** Which of the following best describes the type of area where you live

- ☐ Urban
- ☐ Suburban
- ☐ Rural
- ☐ DON'T KNOW
- ☐ REFUSED

**Q51** In what type of structure is your household located?

- ☐ Single family house detached from any other house
- ☐ Single family house attached to one or more houses (duplex, townhouse, or condominium)
- ☐ Mobile home or trailer
- ☐ Hotel/motel
- ☐ Apartment building

**Q52** Would that be a high rise, low rise, or a garden apartment?

- ☐ High Rise
- ☐ Low Rise
- ☐ Garden
- ☐ DON'T KNOW
- ☐ REFUSED

**Q53** you rent or own your home?

- ☐ Rent
- ☐ Own
- ☐ DON'T KNOW
- ☐ REFUSED
- ☐ OTHER \_\_\_\_\_

**Q54** What ethnic group best describes your household?

- ☐ Latino/Hispanic/Mexican American
- ☐ Black/African American
- ☐ White/Caucasian
- ☐ Asian/Pacific Islander
- ☐ Native American/American Indian
- ☐ DON'T KNOW
- ☐ REFUSED
- ☐ OTHER \_\_\_\_\_

**Q55** What is your household income? Is it...

- ☐ less than \$10,000
- ☐ \$10,000- \$14,999
- ☐ \$15,000 - \$19,999
- ☐ \$20,000 - \$24,999
- ☐ \$25,000 - \$29,999
- ☐ \$30,000 - \$34,999
- ☐ \$35,000 - \$39,999
- ☐ \$40,000 - \$49,999
- ☐ \$50,000 - \$74,999
- ☐ \$75,000 - \$99,999
- ☐ \$100,000 - \$149,000
- ☐ \$150,000 or more
- ☐ DON'T KNOW
- ☐ REFUSED

**Q56** Overall, how would you rate the condition of Delaware's highways and roads that you use DAILY?

- ☐ Excellent
- ☐ Very Good
- ☐ Good
- ☐ Fair
- ☐ Poor
- ☐ DON'T KNOW
- ☐ REFUSED

**Q57** Overall, how would you rate the performance of DelDOT in managing transportation in the state of Delaware?

- ☐ Excellent
- ☐ Very Good
- ☐ Good
- ☐ Fair
- ☐ Poor
- ☐ DON'T KNOW
- ☐ REFUSED

**Q58** Do you own a computer?

- ☐ Yes
- ☐ No
- ☐ REFUSED

**Q59** Does it have internet access?

- ☐ Yes
- ☐ No
- ☐ DON'T KNOW
- ☐ REFUSED

**Q60** Do you have a cell phone?

- ☐ Yes
- ☐ No
- ☐ DON'T KNOW
- ☐ REFUSED

**Q61** Do you use it for text messaging?

- ☐ Yes
- ☐ No
- ☐ DON'T KNOW
- ☐ REFUSED

**Q62** Do you have more than one telephone number?

- ☐ Yes
- ☐ No
- ☐ DON'T KNOW
- ☐ REFUSED

**Q63** How many residential numbers do you have? (does NOT include business, computer or fax lines)

Number of telephone numbers \_\_\_\_

- ☐ DON'T KNOW
- ☐ REFUSED

**Q64** When you encounter traffic congestion in Delaware, what is it usually related to?

- ☐ An Accident
- ☐ Road Construction
- ☐ Typical rush hour traffic
- ☐ Special events
- ☐ Don't encounter traffic congestion
- ☐ DON'T KNOW
- ☐ REFUSED
- ☐ OTHER \_\_\_\_\_

**Q65** What is your zip code?

Enter Zip Code \_\_\_\_\_

- ☐ DON'T KNOW
- ☐ REFUSED

**Q66** What street or development do you live on? Or where is the closest intersection to your home?

INTERVIEWER: If respondent is not willing to answer. Read: "I understand that you are not comfortable telling me the street or dev but we would like to know at least the nearest street intersection to your home."

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That's all the questions I have. Thank you for your time and cooperation in doing this survey.

## Appendix B - Interpreting Results

Many figures are tabulated in this report, involving many factors. A complete examination of error for each tabulation would take a great deal of time but in examining the numbers presented it is helpful to have a rough idea of what is significant. In years before 2008, the survey sample was a simple random sample for residents 16 years and older in Delaware. In 2008 more observations were selected from Kent and Sussex County, equal to that of New Castle County so the sample was a stratified sample. The overall effect of doing more surveys is to obtain more information about Delaware's less populated counties and the general effect on the confidence level is to improve estimates for Kent and Sussex, so to explain a rough sense of certainty of results the case of assuming a simple random sample will suffice.

The standard error of a reported proportion or percentage  $p$  measures its accuracy, and is the estimated standard deviation of that percentage. It can be estimated from just  $p$  and the sample size,  $n$ , if  $n$  is small relative to the population size, using the following formula

$$\text{Standard error} = \sqrt{\frac{p(1-p)}{n}}$$

Interpretation of the standard error is that although we do not know the "true" percentage, it is highly likely (96 percentile ) to be located within two standard errors of the estimated percentage.

For example:

Previous years have shown that about 10% of respondents do not make a trip on the surveyed day. So  $p = .10$  and  $p(1-p) = .09$ . At least 2000 surveys were completed each year so taking "n" the sample as 2000 the standard error would be about 0.7 percent so that figures presented would be considered to be about +/-1.5 percent from actual values.

As another example assume someone is interested on the degree of confidence on the measure of no trips for Kent County. Assuming a sample of  $n = 350$  which is close to the number sampled in Kent County, the standard error would be about 1.6 percent and

figures shown for Kent County are about +/- 3.2 percent. There were 1008 samples in Kent County for 2008 so figures for that year would be calculated similarly as +/- 2 percent. As estimates are viewed at smaller levels of geography the number of observations for that area are smaller and of course confidence intervals widen. So also when data is viewed with respect to various factors.

For example, consider the tabulation of the percentage of making a trip by employment status as shown in the figure below.

**Did You Go Anywhere Yesterday?,  
By Employment Status, State of Delaware  
DTMS Survey Year 2008**

	<b>%Yes</b>	<b>%No</b>
<b>Employed</b>	91.4	8.6
<b>Unemployed</b>	70.3	29.7
<b>Student</b>	90.8	9.2
<b>Retired</b>	70.1	29.9
<b>Homemaker</b>	75.0	25.0
<b>Self Employed</b>	82.1	17.9
<b>All</b>	<b>85.2</b>	<b>14.8</b>

There were only 116 Homemakers in the sample and an estimate of the confidence level for the homemaker percentage traveled the previous day for the state of Delaware would be about +/- 5.5 percent. If you took it further and wanted to examine the confidence interval for the percentage traveled in the previous day for Homemaker's in Kent County, then for 2007 there was a sample of 21 and the confidence interval would be +/- 13 percent. In 2008 there was a sample of 42 homemakers in Kent County and the confidence interval for that figure would be about +/- 9 percent. While 13 and 9% seem to be large confidence intervals the tabulations still can show relationships between factors and indicate trends from year to year. Estimates are very often very consistent from year to year and reflect the effects of external factors that are expected to effect the numbers.

Estimates of error vary in the tables and are were provided with each tabulation. As a general rule of thumb, percentage estimates for a factor at the State level are in the neighborhood of +/- 1.5 % or more, at the county level starting in 2008 about +/- 2 % or

more, (previous years county level is about +/- 3.5 % ), for several factors arrayed across a state sample confidence levels can range from 5% to 10%, for factors arrayed across two factors or for lower levels of geography confidence levels can be in the range of 5 to 15% or more depending on how few samples are taken for the factors of interest.

To estimate the standard error of quantities and in particular averages as reported for the survey the formula used is

$$\text{Standard Error of Sample Average} = \text{Square Root} ( (1-f) s^2 / n )$$

Where N is the size of the population, n is the size of the sample, s is the standard deviation of the factor, and f is the sample fraction  $n/N$ .

For a large sample a 95% confidence interval for the Average is:

$$\text{Actual Population Average} = \text{Sample Average} \pm 1.96 * \text{Std Error of Sample Avg}$$

For example for the tabulation below, in 2007 there was a sample of  $n = 2018$ , with about  $N = 660,000$  people sixteen years and older in the state. Sample fraction (f) would be .997 and is ignored. The standard deviation of total trips is  $s = 1.9$ . Standard error would be about 0.043, so trips per person in 2007 would be about  $2.8 \pm 0.1$ .

**Average Trips per Person per Weekday By Year  
DTMS Survey Years 2003 to 2008**

<b>YEAR</b>	<b>Trips per Person per day</b>
<b>2008</b>	2.4
<b>2007</b>	2.8

If a confidence level is desired for a smaller level of geography, for Kent County for instance, the sample is  $n = 335$ , the standard deviation of total trips is again about 1.9, the sample average was calculated at 2.3 from table below. The standard error is then about  $SE = 0.1$  and the trips per person for Kent County is expected to be  $2.3 \pm 0.2\%$  which is



considered as not significantly different from New Castle County though this very slight difference in the estimate less than New Castle is observed every year.

**Average Trips per Person per Day by County**

**DTMS Year 2007**

	<b>2007</b>
<b>Kent</b>	2.8
<b>New Castle</b>	2.9
<b>Sussex</b>	2.8

As a final example, refer to the table below.

**Average Trips per Person per Day by Age Grouping**

**State of Delaware, DTMS Year 2006 thru 2008**

<b>Age Group</b>	<b>2007</b>	<b>sample size</b>
<b>16 to 24</b>	2.6	237
<b>25 to 34</b>	2.9	320
<b>35 to 44</b>	3.3	364
<b>45to 54</b>	3.1	379
<b>55 to 64</b>	2.9	292
<b>65 and older</b>	2.3	357

Taking the smallest sample number of 237 in the '16 to 24' age group and the standard deviation of total trips calculated for that group  $s = 1.7$ , the standard error of the average trips estimate would be about 0.11 and the average total trips estimate would for the 16 to 24 group would be roughly  $2.6 \pm 0.25\%$ . When compared to the average total trips confidence interval for the group '25 to 34' which is similar, the difference in age group '16 to 24' and '25 to 34' is not significant, though the difference is similar to what is seen every year giving a strong indication that the younger groups perhaps travel slightly less. If data is averaged over several years the difference over the longer time period include more samples and smaller confidence intervals. Going the other way and supposing that one was interested in the confidence interval of average total trips for Age Groups for a particular county, Kent County for instance, sample size is in the neighborhood of  $n = 40$  and estimated averages are the sample average  $\pm 0.6$  in which case no figures in a tabulation of average total trips by age group for Kent County would be significant.