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Differences for Oysters:
Evidence from Field Experiments**

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Key Words: Field Experiments; Consumer Preferences; Willingness to Pay; Oyster Attributes

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Introduction

In 2014, the United States produced 9.5 billion pounds of oysters valued at \$5.5 billion (National Oceanic and Atmospheric Administration (NOAA), 2016a). Oyster aquaculture is an increasingly large component of total production and was valued at \$1.2 billion annually in 2014 in the United States alone. In the same year, the annual world aquaculture production was worth almost \$100 billion (NOAA, 2016b). Oysters are more than just a nutritious food product; they are also a public good that provides ecosystem services. In fact, NOAA supports using shellfish aquaculture as a nutrient management practice to improve water quality and has established a restoration center to increase oyster population (NOAA, 2016c). However, rapid growth in aquaculture is challenging for the oyster industry in terms of economic returns because consumer demand needs to keep up with rapidly expanding production (Anderson, 1995; Gempešaw et al., 1995). Recently, numerous studies have emphasized the value of oysters, both as a nutritious food and as a provider of ecosystem services through water filtration (e.g., Liu et al., 2006; Loose et al., 2013; Rose et al., 2015; Kecinski et al. 2016).

When addressing demand, it is important to understand what drives consumers' purchasing behaviors and how to identify potential consumers. For example, in Delaware, which is the only coastal U.S. state that currently lacks a commercial

aquaculture industry, policymakers and potential oyster farmers are keenly interested in consumer preferences for various types of oysters and oyster products. A few studies have examined oysters in terms of market reactions to food processing and food safety labeling (Bruner et al., 2014; Dedah et al., 2011), but little is known about consumer preferences for oysters compared to other seafood products (Manalo and Gempesaw, 1997).

In this research, we use incentive-compatible economic field experiments to analyze the heterogeneity of participants' preferences for a variety of oyster attributes. Using econometric analysis, we draw conclusions about potential demand and consumer preferences that allow us to infer policy-relevant implications for the growing market for oyster aquaculture. Specifically, our study contributes to the literature on oyster production and marketing by investigating four primary research questions: (1) What demographic characteristics are associated with higher (or lower) willingness to pay (WTP) for oysters? (2) Which preparations do consumers prefer? (3) Which oyster attributes do consumers value most and which appear to be unimportant? (4) What factors contribute to heterogeneity in consumer preferences for oysters?

Experiment Design

Field experiments were conducted at four locations in Delaware: the State Division of Motor Vehicles (DMV), a local brewery, a tavern, and an annual community event. The administrators recruited respondents randomly at each location.¹

We used a price-based revealed-preference model to estimate consumer WTP for oysters. In a single-bounded dichotomous-choice format, participants were offered an opportunity to purchase and consume oysters. Those who chose to purchase oysters completed the following choice tasks sequentially: the number of oysters to purchase, preparation of the oysters, and WTP for oysters at various prices. Participants could buy three, six, nine, or twelve oysters and the oysters could be prepared raw on a half shell, deep fried, and taken-home in a bag on ice. After selecting the number of oysters to buy and the style of preparation, participants answered eight dichotomous-choice questions regarding purchasing oysters at randomly generated prices. The posted prices were obtained from random draws from a normal distribution that was based on a set of typical market prices for oysters, $p \sim N(1.5, 0.5^2)$. The price distribution was based on consultations with local oyster experts, such as restaurant owners, fishermen, and other stakeholders. It represents the common market prices for oysters at the time.

The oysters offered in the experiment varied by the level of nutrients in the water from which the oysters were harvested—low, moderate, high, and unknown—as

¹ The data from these field experiments were collected as part of a larger project on various aspects of consumer demand for oysters.

determined by NOAA's National Estuarine Eutrophication Assessment Update (Bricker et al., 2007). Participants responded to each oyster option and listed price by selecting "yes" or "no." To maintain incentive-compatibility, one of the eight decision rounds was randomly selected for implementation at the end of the experiment. In this setting, the participant's dominant strategy is to answer "yes" and purchase oysters only if the listed price is lower than the participant's true WTP. The experiment took approximately ten minutes and each participant received a \$10 participation fee.

All individuals who participated in the experiment completed a survey that collected information on their demographic characteristics, shopping behaviors, and perceptions regarding a number of oyster attributes. The survey was developed in collaboration with local seafood extension personnel and other experts from the seafood industry, including restaurant owners, policymakers, and aquaculture experts. We chose eight oyster attributes for the survey—appearance, species, size, saltiness, smell, shell color, meat color, and harvest location—based on discussions with those experts.

All of the experiment and survey activities were performed on Microsoft Surface Pros in Willow, a Python-based software library for experimental economics. The dichotomous-choice questions presented to participants were randomized to avoid potential order effects.

After completing the experiment and the survey, participants who had chosen to purchase the oysters in the decision selected for implementation paid the posted price

from the \$10 participation fee and were given the oysters. Participants who did not buy oysters in the implemented round received the full participation fee and no oysters.

In each experiment, one or two employees of a professional oyster-shucking service brought equipment to the site and prepared and presented the oysters, ensuring both high-quality presentations and adherence to food safety requirements. The participants made their decisions in a space that was physically separate from the shucking table. Thus, the participants could not see, smell, or taste the exact oysters they were considering for purchase.

Econometric Model

We use a single-bounded dichotomous-choice model to evaluate the outcomes of the field experiments (Venkatachalam, 2004). The use of dichotomous-choice models has been shown to avoid a downward estimate of WTP that has been observed with some auction formats (Wu et al., 2014). The eight dichotomous-choice questions each generate two possible outcomes in single-bounded models: a respondent is or is not willing to purchase oysters at the posted price. The choice model with two potential outcomes allows us to place the respondent's true WTP for oysters in one of two intervals, $(-\infty, p)$ or $[p, +\infty)$, where p is the listed price randomly drawn from market prices for oysters. The bidding mechanism results in the following discrete outcomes:

$$D = \begin{cases} 0 & \text{if } WTP < p \\ 1 & \text{if } WTP \geq p \end{cases} \quad \text{(No) .} \quad (1)$$

$$\begin{cases} 1 & p \leq WTP \\ & \end{cases} \quad (\text{Yes})$$

Each individual WTP outcome is based on a random utility model in which the respondent maximizes utility by choosing to purchase a product at the associated price if the utility derived from the good is greater than the utility derived from refusing the price and foregoing the product. The probability of each outcome can be expressed as

$$\Pr(Y = D) = \begin{cases} F(v(p, \mathbf{Z})) \\ 1 - F(v(p, \mathbf{Z})) \end{cases} \text{ for } D = \begin{cases} 0 \\ 1 \end{cases}. \quad (2)$$

$F(\cdot)$ is a cumulative distribution function that characterizes the random components of utility, $v(p, \mathbf{Z})$ is the difference in indirect utility between purchasing the product at price p and declining the price, and \mathbf{Z} is a vector of characteristics that influence indirect utility. The function $v(p, \mathbf{Z})$ in equation (2) for individual i can be written as

$$v(p_{ij}, \mathbf{Z}_{ij}) = \alpha - \rho' p_{ij} + \lambda' \mathbf{X}_i, \quad i = 1, 2, \dots, n \quad j = 1, 2, \dots, 8 \quad (3)$$

where p_{ij} is the price of oyster j offered to respondent i and \mathbf{X}_i is a vector of observable characteristics of respondent i . \mathbf{X}_i consists of the frequency of a participant consuming oysters per year, gender, age, education, income, shopping behavior, and oyster perception factors calculated using factor analysis. α , ρ , and λ are unknown parameters to be estimated. Then, the log-likelihood function can be expressed as

$$\ln L = \sum_{i=1}^n \left\{ \begin{array}{l} I_{D=0} \ln F(\alpha - \rho' p_{ij} + \lambda' \mathbf{X}_i) + \\ I_{D=1} \ln [1 - F(\alpha - \rho' p_{ij} + \lambda' \mathbf{X}_i)] \end{array} \right\} \quad (4)$$

where $I_{D=\{0,1\}}$ represents the indicators for each D outcome for individual i . We define $F(\cdot)$ as the standard logistic distribution with mean zero, a within-subject error term $\mu_i \sim N(0, \sigma_\mu^2)$, and an individual error term $\varepsilon_{ij} \sim N(0, \sigma^2)$ where $\sigma^2 = (\pi / \sqrt{3})^2$.

Results

Collectively for the four experiment locations, 486 adults participated in the dichotomous-choice experiment and survey. Their demographic characteristics are summarized in table 1: 51% were female, 70% were the household's primary shopper, and the average age was 37. The respondents' political beliefs were diverse and their incomes were representative of a normal distribution. Most (58%) participants consumed oysters between one and five times in a year.

As in all experimental economic studies, sample representativeness was a concern. We tried to sample only individuals who ate or were willing to try oysters, by first asking in the recruitment protocol about whether the person eats oysters. This procedure could have introduced a degree of sample selection bias since all who chose to participate were interested in the product. We acknowledge that these factors restrict the extent to which the findings can be fully generalized to broader populations.

We investigated consumers' valuations of eight oyster attributes: species, shell size, meat size, saltiness, smell, shell color, meat color, and harvest location. Participants rated their valuations of each attribute on a 1–9 scale in which 1 represented not at all important and 9 represented extremely important. As shown in figure 1, on average, participants valued smell the most (average score of 7), followed by saltiness, meat size, and meat color (scores of 6) and then by shell size, shell color, and harvest location (scores of 5). The least valued attribute was oyster species (score of 4). Table 2 presents correlation coefficients for consumer valuations for pairs of attributes. All of the coefficients are significantly correlated at the 1% level of significance and positive, indicating that consumers who believe that one oyster attribute is very important are likely to place relatively high values on other attributes.

We used a factor analysis to aid in identifying potential influences on consumption behavior such as general perceptions of seafood safety and quality. As shown in table 3, the factor loadings and selection of scale (Hair et al., 1998) identified two factors. The first captures a latent sense of perceived importance equally associated with all oyster attributes that we refer to as *average*. The second describes the latent sense of professional critics regarding oysters as it puts significantly more weight on the harvest location and species. We refer to this factor as *advanced*. We incorporate these factors in the econometric model and expect that the variable for *average* will have an insignificant coefficient and the variable for *advanced* will have a positive coefficient.

In order to identify which consumers are more likely to report high valuations for oyster attributes, we ran an ordinary least square regression with the average importance score for all attributes as the dependent variable and the demographic characteristics as independent variables. The results are summarized in table 4. In general, people who consumed oysters frequently and primary household shoppers were the most selective as they reported the highest aggregate scores for the importance of oyster attributes. Whether a participant is female, well-educated, or politically liberal did not influence her sense of importance of the attributes. In addition, age and income had no statistically significant effect.

Next, using a random effects logit model, we investigated factors that influence participants' oyster purchasing decisions (table 5). As expected, price had a significant and large negative effect and income had a significant positive effect. Specifically, when price increased by one dollar, participants are 21% less likely to say "yes" to buying oysters. Income has a relatively small effect. When the income increased by one category, the probability of a participant saying "yes" to an option increased by 1%. People who knew the nutrient level of the water in which the oysters were produced were more likely to buy. Furthermore, participants were more likely to buy when the oysters came from waters containing a moderate or high level of nutrients. Harvested from either moderate or high nutrient water yielded an 11% increase in the probability of a participant saying "yes" to the oyster option. Older participants and those who were

relatively selective regarding shell color or smell were less likely to buy oysters while women and advanced consumers were more likely to buy.

In our sample, 58% chose fried oysters, 28% chose raw on the half shell, and 14% chose to take them home. Consequently, we were particularly interested in the characteristics of consumers who preferred fried oysters since that represented the majority of people's. The results of a logit model, which are presented in table 6, suggest that those who consumed oysters most frequently preferred raw. Relatively educated consumers also did not prefer fried oysters. Instead, fried oysters were preferred by women, primary household shoppers, and participants who had relatively high incomes. In addition, consumers who valued advanced oyster attributes such as species and harvest location preferred to consume oysters raw. Those who were selective (reported the attributes of the oysters overall as important) preferred fried to raw. The level of nutrients in the water from which the oysters were harvested did not have a significant impact on participants' preferences for preparation method.

We estimated mean WTP following Hanemann (1984):

$$WTP = \frac{1}{\hat{\rho}}(\hat{\alpha} + \hat{\lambda}'\bar{X}). \quad (5)$$

The results suggest that the consumers in our sample were willing to pay an average of \$0.67 for an oyster. Note that this considers the overall WTP for all participants.

Naturally, it includes first-time oyster consumers and people who would be willing to pay for oysters below the market price.

We also calculated the mean and confidence intervals around the estimated marginal WTP for each variable (see table 7) using the delta method (Greene, 2008). We expected nutrient level to have a positive effect on preferences for an oyster, and our results support that hypothesis. The variable representing nutrient level had a statistically significant effect on WTP. Relative to oysters from waters with an unknown level of nutrients, we find premiums of \$0.52 for oysters from high-nutrient waters and \$0.54 for oysters from moderate-nutrient waters, which are significant at the 1% level.

Further extending our analysis, we estimated the marginal effects of the other statistically significant variables on consumer WTP. On average, when an individual's oyster consumption frequency increased by one category, the individual was willing to pay an extra \$0.13 per oyster. Additionally, the older the consumer, the smaller the WTP. With each additional year in age, the price premium dropped \$0.02. According to results that were significant at the 10% level, primary household shoppers were willing to pay \$0.20 more per oyster and women were willing to pay \$0.27 less on average. Participants who had higher incomes had greater WTP with the premium increasing by \$0.04 per oyster in response to a one-category increase in income. In addition, consumers who valued the advanced oyster attributes were willing to pay \$0.15 more per oyster.

Conclusion

In addition to serving as a source of food, oysters provide ecosystem services by filtering contaminating nutrients from the surrounding water, and NOAA supports use of oyster aquaculture as an environmental best management practice. A better understanding of consumers' preferences and purchasing behaviors for oysters is critical for estimating the profitability of the oyster industry and promoting its recovery and sustainability.

This research identifies consumers' preferences, estimates their willingness to pay for various types of oysters, and characterizes their demographic characteristics to provide much needed information for development and expansion of oyster aquaculture in the United States. The potential for oysters to improve water quality is measured by comparing consumers' preferences for oysters from waters with varying degrees of nutrient pollution, and heterogeneity in consumers' preferences is captured through willingness to pay.

We find that the average consumer is willing to pay \$0.67 for an oyster and that people who consume oysters frequently, households' primary shoppers, and people who have advanced experience with oyster attributes are willing to pay more than women and older consumers. Our results indicate that consumers were more willing to pay for oysters grown in moderate-nutrient and high-nutrient waters than for oysters from low-nutrient waters and waters for which the nutrient level was not known.

In terms of how oysters are prepared, we find that more than half of the consumers in our study preferred fried oysters to fresh oysters on a half-shell. However, fried oysters were not preferred by people who consumed oysters frequently, were

relatively highly educated, and who valued advanced oyster attributes. Women and people who generally valued oyster attributes highly preferred fried oysters. The nutrient levels in the water from which the oysters were harvested did not affect consumers' choice of preparation methods.

These findings are useful for policymakers and oyster producers in their efforts to expand and support development of oyster aquaculture programs across the country and for efforts to improve the quality of water through ecosystem services. The industry needs detailed information on consumers' willingness to pay for oysters as producers and others consider investing in large-scale aquaculture operations.

These results point to several avenues for further research. One is a more detailed analysis of the drivers of consumers' heterogeneous preferences. Why, for example, do women as a group prefer fried oysters to fresh? Potential motives include differences in how the oysters taste and in the relative safety of the preparation methods. We also observe heterogeneous willingness to pay for oysters from waters with various levels of nutrient contamination. The underlying reasons for those preferences are an open question. Another avenue for further research is identification of information treatments that successfully convey the environmental benefits of oyster aquaculture, leading to a price premium for that positive externality.

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Tables

Table 1. Summary Statistics for Demographic Variables

Number of respondents	486
Average age (years)	37
	Percentage of Respondents
Variable	
Female	51.44%
Primary shopper	70.12%
Education (highest level)	
Some school	2.68%
High school diploma	17.95%
Some college	37.45%
Bachelor's degree	24.07%
Advanced degree or graduate degree	16.05%
Household Income (in 2014 or 2015)	
Less than \$10,000	12.60%
\$10,000 to \$24,999	12.60%
\$25,000 to \$34,999	11.97%
\$35,000 to \$74,999	23.32%
\$75,000 to \$99,999	11.97%
\$100,000 to \$149,999	15.76%
\$150,000 to \$249,999	8.61%
\$250,000 or more	3.15%
Political Affiliation	
Conservative	26.47%
Moderate	33.61%
Liberal	34.24%
Other	5.67%
Annually Oyster Consumption (times)	
0	24.27%
1-2	35.69%
3-5	22.82%
6-9	8.29%
9 or more	8.92%

Table 2. Correlation Coefficient between Consumer Valuations for Oyster Attributes

	Smell	Meat Color	Saltiness	Location	Appearance	Size	Shell Color	Species
Smell	1.00							
Meat color	0.57	1.00						
Saltiness	0.41	0.47	1.00					
Location	0.27	0.43	0.27	1.00				
Appearance	0.35	0.51	0.38	0.31	1.00			
Size	0.22	0.37	0.34	0.37	0.45	1.00		
Shell color	0.28	0.52	0.32	0.33	0.64	0.39	1.00	
Species	0.15	0.28	0.26	0.42	0.35	0.50	0.44	1.00

Note: The correlation coefficients between all variables are significant at the 1% level.

Table 3. Summary of Factor Analysis Results

Variable	Factor Loading	
	Factor 1 (Average)	Factor 2 (Advanced)
Location	0.6158	0.3379
Species	0.5855	0.3144
Size	0.6076	0.1161
Appearance	0.6812	-0.2248
Saltiness	0.5483	-0.1506
Smell	0.5184	-0.2858
Shell color	0.6757	-0.1538
Meat color	0.7204	-0.2740

Table 4. Consumers Who Reported Higher Importance Score on Overall Oyster Attributes

Parameters	Coefficient Estimates	Standard Error
Frequent consumer	0.26***	0.06
Female	-0.20	0.13
Liberal	-0.13	0.14
Age	-0.00	0.00
Education	-0.04	0.14
Income	0.01	0.02
Primary shopper	0.25*	0.14
Constant	4.86	0.28

Note: * represents significance at the 10% level, ** at the 5% level, and *** at the 1% level.

N=471

Table 5. Coefficient Estimates of the Explanatory Variables on Yes-Decisions

Parameters	Coefficient Estimates	Standard Error
Price	-1.59(-0.21)***	0.10
Frequent	0.20(0.03)**	0.09
Female	-0.42(-0.06)**	0.18
Age	-0.03(-0.00)***	0.01
Education	0.03(0.00)	0.06
Income	0.06(0.01)**	0.03
Primary shopper	0.32(0.04)*	0.19
Advanced	0.23(0.03)**	0.11
Average	0.02(0.00)	0.11
Low nutrient	0.21(0.03)	0.14
Moderate nutrient	0.87(0.11)***	0.13
High nutrient	0.83(0.11)***	0.13

Note: * represents significance at the 10% level, ** at the 5% level, and *** at the 1% level.

Numbers in the parentheses represent the marginal effects of variables.
N=3,888

Table 6. Consumers Who Are More Likely to Choose Fried Oysters

Parameters	Coefficient Estimates	Standard Error
Frequent	-0.45***	0.09
Female	0.49**	0.21
Age	-0.00	0.01
Education	-0.14*	0.07
Income	0.04	0.04
Primary shopper	0.26	0.22
Advanced	-0.28**	0.13
Average	0.39***	0.13
Low	-0.40	0.31
Moderate	-0.42	0.29
High	-0.33	0.30
Constant	1.82***	0.48

Note: * represents significance at the 10% level, ** at the 5% level, and *** at the 1% level.

N=471

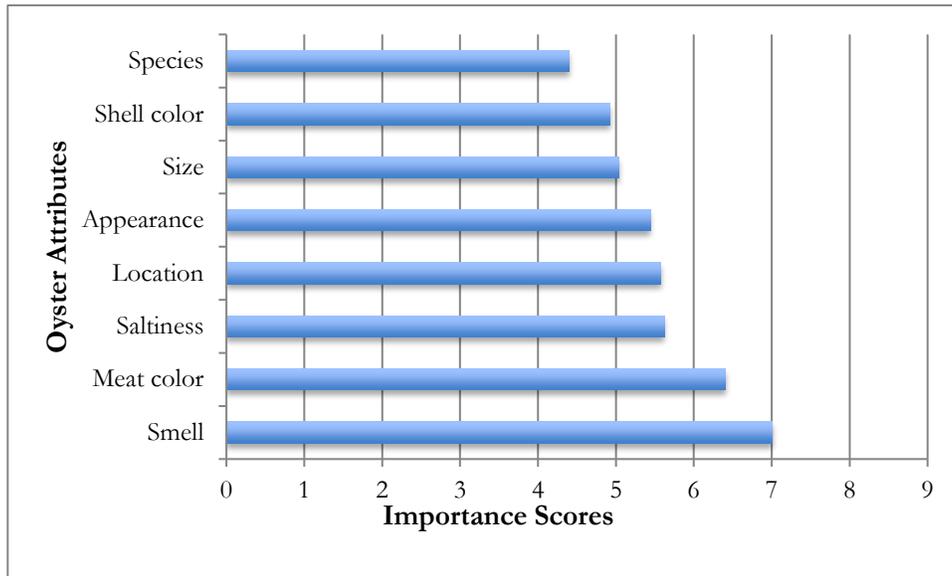
Table 7. Marginal Effect of Explanatory Variables on Willingness to Pay

Variable	Marginal Effects		
	on WTP	95% confident interval	
Frequent	0.13**	0.01	0.24
Female	-0.27**	-0.49	-0.04
Age	-0.02***	-0.03	-0.01
Education	0.02	-0.06	0.10
Income	0.04**	-0.01	0.08
Primary shopper	0.20*	-0.04	0.43
Advanced	0.15**	0.01	0.29
Average	0.01	-0.12	0.14
Low nutrient	0.13	-0.03	0.30
Moderate	0.54***	0.37	0.71
High	0.52***	0.35	0.69

Note: * represents significance at the 10% level, ** at the 5% level, and *** at the 1% level.

N=3,888

Figure 1. Importance of Oyster Attributes



Appendix A – Experiment Roadmap

Step 1. Experimental questions design. This step included stakeholder input, such as industry experts, restaurant owners and policymakers.

Step 2. Location scouting: This step also included recommendations from stakeholders. We also arranged for professional oyster shucking services, which accompanied us to each experiment. Locations included: Department of Motor Vehicles (DMV), 16 Mile Brewery, Famous Joes Tavern, AG Day 2016.

Step 3. Design implementation using dichotomous choice experiments. 486 Participants responded either yes or no to 8 dichotomous choice questions.

- a. Participants were set up with \$10.
- b. Participants preselected the number of oysters they would want to purchase (3, 6, 9 or 12) and how they would like the oysters prepared (raw, fried or in a bag of ice for take-home).
- c. Participants made 8 dichotomous choice decisions.
- d. Participants filled out a survey (Appendix B)
- e. Random selection of one of the participant's decision – a roll of the dice determined which one of the eight decisions would be implemented (ensured incentive compatibility).
- f. If random draw selected a yes decision, the participants paid for the oysters and would receive the oysters as indicated in their pre-selection (b); if the random draw resulted in a no decision, the participant would receive the \$10 and no oysters.

Step 4. Data analysis and preparation of manuscript, outreach activities.

Appendix B – Survey

1. Are you a first time oyster consumer?
 Yes
 No
2. How often do you consume oysters?
 0 times per year
 1-2 times per year
 3-5 times per year
 6-9 times per year
 >9 times per year
3. Are you the primary shopper in your household?
 Yes
 No
4. In a typical month, approximately how many times do you eat seafood?
5. In a typical month, approximately how many times do you eat at restaurants?
6. When you eat at a restaurant, what is the percentage of seafood versus other food?
7. How often do you eat seafood at home versus at a restaurant?
8. Are you the primary seafood shopper in your household?
 Yes
 No
9. How often do you catch your own seafood?
Never (1) - Very Often (9)
10. How important is location in your oyster choice?
Not Important (1) - Very Important (9)
11. For oysters from the Delaware Bay, I would...
 pay more than other locations.

- pay less than other locations.
- pay the same as other locations.

12. For oysters from the Delaware Inland Bays, I would...

- pay more than other locations.
- pay less than other locations.
- pay the same as other locations.

13. How do you usually prefer the preparation of your oysters?

- Raw on the half shell
- Raw in a shooter
- Fried
- Grilled
- Other

14. How important are the following oyster characteristics to you?

Oyster Species:

Not Important (1) - Very Important (9)

Size of the oyster shell:

Not Important (1) - Very Important (9)

Size of the oyster meat:

Not Important (1) - Very Important (9)

Appearance of the oyster shell:

Not Important (1) - Very Important (9)

Saltiness of the oyster:

Not Important (1) - Very Important (9)

Smell of the oyster:

Not Important (1) - Very Important (9)

Color of the oyster shell:

Not Important (1) - Very Important (9)

Color of the oyster meat:

Not Important (1) - Very Important (9)

Location of harvest:

Not Important (1) - Very Important (9)

15. On average, how often do you go to the beach each year?

- 0 times per year
- 1-2 times per year
- 3-5 times per year
- 6-9 times per year
- >9 times per year

16. What is your age?

17. What gender do you identify yourself as?

- Male
- Female

18. What is your profession?

- Government
- Academia
- Business
- Agriculture
- Other (please specify)

19. Are you:

- Politically liberal
- Politically moderate
- Politically conservative
- Other (please specify)

20. Which category best describes your household income (before taxes) in 2014?

- Less than \$10,000
- \$10,000-\$14,999
- \$15,000-\$24,999
- \$25,000-\$34,999
- \$35,000-\$49,999

- \$50,000-\$74,999
- \$75,000-\$99,999
- \$100,000-\$149,999
- \$150,000-\$199,999
- \$200,000-\$249,999
- \$250,000 and above

21. What is the highest level of education that you have completed?

- Grade school
- Some high school
- High school graduate
- Some college credit
- Associate degree
- Bachelor's degree
- Graduate degree/Professional