PROSECUTION MANAGEMENT IN ILLINOIS

2001

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PROSECUTION MANAGEMENT IN ILLINOIS, 2001

INTRODUCTION

Illinois has 102 counties and a year 2000 population of 12.4 million. The largest county is Cook County with a population of 5.4 million and a prosecution staff of about 870 full and part-time attorneys. The next largest office in the state is DuPage County. Most of the 102 counties in Illinois are rural. The median¹ office has one assistant state's attorney position.

State's attorneys represent the counties and have jurisdiction over felonies, misdemeanors, juvenile and civil cases. Appellate work is handled by the Illinois State's Attorneys Appellate Prosecutor. All state's attorneys are elected to four year terms and all are full-time.

State's attorneys are located in the executive branch of government. The state's attorney position is funded by the state with salaries set by the legislature. The rest of the office, staff, space and equipment, is locally funded by the counties unless the county has a mental or correctional institution that receives state supplements.

The court system is unified as a court of general jurisdiction. The trial level court has circuit judges for felonies and associate judges for misdemeanors. There is no legislation that requires the state's attorney's office to review and authorize cases before they are filed in court.

In 2001 the Jefferson Institute conducted a management survey for the State's Attorneys Appellate Prosecutor. The Appellate Prosecutor receives funding from state and local sources. It is a multi-purpose agency with operational and training responsibilities. It conducts the appellate work for the counties, maintains a special prosecution unit and provides training and technical assistance to individual offices. It coordinates activities with the Illinois State's Attorneys Association which focuses on legislative matters and supervises training conferences.

¹ The median is the point where 50 percent of the offices are below the value and 50 percent are above the value.

It is important to maintain offices at reasonable staffing levels. However, when resources are strained, it is more important to manage them efficiently and effectively. Although good management is a goal for all prosecutors, it raises a set of questions. What is good management and how does one know when it has been achieved? If management needs to be improved, then how is this diagnosed and what are the performance measures that should be used? Finally, is there a need for additional funding and other resources to bring the management of prosecutors' offices up to an acceptable level? Some answers may be obtained by surveying prosecutors to identify the existence of good management practices throughout the state.

The survey was conducted in 2001 by the Jefferson Institute as part of its BJA funded program to Promote Innovation in Prosecution (Grant No. 97-DD-BX-0006). The results of the survey have been compiled in this report to provide information to the Prosecuting Attorneys Council and to serve as a baseline for determining the status prosecution management statewide in Missouri. It also will be used as part of a larger effort to develop tools that can evaluate the management needs of prosecution statewide.

The results of the survey demonstrate that the nature of prosecution management varies among the districts across the state. The results also provide the Prosecuting Attorneys Council with another source of information that can be used to determine where additional resources are needed and of what type.

PURPOSE AND OBJECTIVES

The purpose of this report is to describe the state of prosecution management in Missouri and establish a baseline for future studies to monitor the management needs of prosecutors in the state.

METHODOLOGY

The assessment is based on a survey of prosecutors and their descriptions of the organization, management and operations of their offices. It describes their policies and how they are being implemented. Sixty-five of the 102 offices (or 64 percent) responded to the survey. The responses are representative of the distribution of the jurisdictions in the state.

The survey responses were compared to generally accepted management principles and the percent of offices indicating that they incorporate good management practices was calculated. The results produce a picture of the strengths and weaknesses of prosecution management statewide and note areas that may need attention.

The survey focused on five basic management issues confronting every prosecutor's office regardless of size or type. They are:

- 1. Police-prosecutor interface
- 2. Intake and screening
- 3. Case management
- 4. Organization and administration
- 5. Space, equipment and automation

The focus of this report is the status of prosecution management statewide and the identification of areas where improvements are most feasible and may yield the greatest savings in the delivery of prosecution services.

ORGANIZATION OF THE REPORT

The report is divided into three sections.

In Section one, the criteria used to evaluate prosecution management are described. These criteria are stated in the form of generally accepted management principles. They represent goals for the essential functions of prosecution and allow the reader to identify practices that enhance or support these goals.

Section two summarizes the results of the survey statewide and highlights management strengths and weaknesses within each of the five areas.

Section three presents the detailed results of the practices used within each management area.

Appendix A contains a copy of the survey instrument.

I. CRITERIA FOR EVALUATING PROSECUTION MANAGEMENT

Assessing the delivery of services to the public requires standards and performance measures that can serve as a baseline against which actual operations are compared. Assessing the delivery of prosecution services is no different. What is needed are standards or principles against which prosecution practices can be compared.

A set of Generally Accepted Prosecution Management Principles (GAPMAP) has emerged over time from commissions such as the *National Advisory Commission on Criminal Justice Standards and Goals: Courts (1973)*, professional organizations such as the American Bar Association *Standards for Criminal Justice for Prosecution Function and Defense Function*, National District Attorneys Association's *National Prosecution Standards, Second Edition (1991)*.

They also stem from generally accepted management principles as espoused by the American Society of Public Administration, and as observed in practice by criminal justice researchers including the staff of the Jefferson Institute and its teams of experts and practitioners. Many prosecution management principles may also be found in the *Prosecutor's Guides to Intake and Screening (1998), Case Management (1999), Management Information (1999) and Police-Prosecutor Relations (1999)* developed by the Jefferson Institute for Justice Studies as part of the Promoting Innovation in Prosecution project. A discussion of performance management issues is also published in *Basic Issues in Prosecution and Public Defender Performance (1982)*.

GAPMAP is merely a compilation of some of the management principles that have been tested over time and found to be reliable.

The value of management principles lies in their ability to:

- Relate prosecutor goals and objectives to the basic functions of prosecution - intake, adjudication, post-conviction activity and the interface with law enforcement
- 2. Establish a baseline for assessing the level of prosecution management in an office or statewide
- 3. Identify functional areas that are in compliance with management principles and note areas that are deficient
- 4. Assist in the development of prosecution programs and plans that increase compliance with GAPMAP.

GAPMAP sets forth principles for prosecution management and operations in the following areas:

- * The police/prosecutor interface
- * Intake and screening
- * Case management
- * Organization and administration
- * Space, equipment and automation

Management principles are rules or codes of conduct that enable prosecutors to deliver prosecution services efficiently, effectively, and equitably. They are implemented by policies and practices. Compliance with management principles may be measured by the number of policies and practices that are used which support or enhance the principles.

For example, prosecutors' offices that have written guidelines for the types of cases that should be declined or conditions when further investigations should be ordered are more likely to have better control over what is accepted for prosecution than offices with *ad hoc* procedures. ²

To test compliance with generally accepted management principles, a set of practices were identified for each of the five areas. These practices serve as indicators of conditions that are consistent with the management principles. If the practices are not in evidence, then the principle being examined is noted

² Some prosecutors may caution that although management principles represent laudable goals, they are not achievable because they lack resources or have little or no control over the inefficient practices of others. Quite the opposite is true. Good management increases the productivity of the office and strong leadership influences the practices of others.

as being deficient. If they are in existence, then we assume that there is compliance.

For example, if the chief prosecutor and the heads of the law enforcement agencies meet regularly, then this practice is consistent with the GAPMAP principle that supports regular open communication between the prosecutor and law enforcement agencies at the policymaking level. As the number of practices that are consistent with a principle increases, so does the strength of the compliance.

In this assessment each GAPMAP area was represented by a number of practices or indicators of good management. They are distributed as follows:

Management area	Number of practices
Police-prosecutor interface	29
Intake and screening	20
Case management	17
Organization & Administration	15
Space, equipment & automation	9
Total	90

The statewide scope of the survey examines the delivery of prosecution services at the state level. For example, one practice that strengthens intake and charging decisions is using experienced trial attorneys for review and charging. The statewide examination looks at the percent of offices that use this practice. A high percent of use reflects the acceptance of a good management practice statewide. On the other hand, if most offices allow any assistant to review cases and make charging decisions, then the Prosecuting Attorney's Council might consider developing workshops or communications to assist prosecutors in reviewing their practices in this area.

The long-range purpose of a statewide assessment is to identify strengths and weaknesses in the delivery of prosecution services. The reader may use this knowledge to make long-term improvements using a variety of techniques such as training, workshops, technical assistance, demonstration projects and developing new materials and statewide management quidelines.

GENERALLY ACCEPTED PROSECUTION MANAGEMENT PRINCIPLES

The following are the management principles that were used for each of the assessment areas and the policies and/or practices that reflect them.

Police-Prosecutor Interface

Prosecutors should use practices that enhance and support communication, coordination and collaboration between law enforcement agencies and the prosecutor's activities. These practices may include:

- 1. Regularly scheduled communication with law enforcement about policy and priorities
- 2. Timely, complete and responsive investigative reports
- 3. Availability of prosecutors to law enforcement
- 4. Close coordination and joint programs between investigators and prosecutors
- 5. Law enforcement involvement in case processing and outcomes
- 6. Efficient use of prosecution and law enforcement time

Intake and Screening

Prosecutors should use practices that enhance and support the ability of the office to make decisions about acceptance and charging that are uniform and consistent with office policy, are based on complete investigative information and are made in a timely manner. These practices may include:

- 1. Charging and declination policies communicated to all interested parties
- 2. Charging decisions uniformly made consistent with policy
- 3. Felony and misdemeanor cases reviewed prior to filing in the court or at the earliest possible time
- 4. Charging decisions made by experienced trial attorneys no assistant shopping

- 5. Procedures that monitor requests for additional information
- 6. Citizen complaints screened initially by law enforcement, not magistrate or prosecutor

Case Management

Prosecutors should use practices that support the ability of the prosecutor to dispose of cases with acceptable sanctions or outcomes in a timely manner and with the least use of resources. These practices may include:

- 1. The concept of differentiated case management³
- 2. The use of alternatives to criminal prosecution
- 3. Administrative not adversarial prosecution
- 4. Reductions in case processing time
- 5. Accountability in the decision making process
- 6. Uniform and consistent plea negotiation and dismissal policies

Organization and Administration

Prosecutors should use practices that increase productivity, encourage problem-solving, support accountability, and increase innovation and change. Practices may include:

- 1. Leadership and openness to change
- 2. Availability and use of management information
- 3. Management and operations by teams if feasible
- 4. Accountability
- 5. Use of alternative funding sources
- 6. Community involvement

³ For a complete discussion of the DCM concept, see the Special Issue "Swift and Effective Justice: Mew Approaches to Drug Cases in the States" of *the Justice System Journal*, Vol. 17/1, 1994 National Center for State Courts, Williamsburg VA

Space, Equipment and Automation

Prosecutors should have sufficient space, adequate equipment and up-todate technology to enable them to work comfortably, safely and productively. Sufficiency includes:

Space to support all the activities of the office including:
 Reception/waiting, conferences and interviews, legal
 research, staff amenities, work stations for support staff,
 investigators and victim-witness services, case preparation
 and training.

2. Adequate equipment including:

Up-to-date copiers, fax machines, telephone answering systems, pagers, cell phones, personal computers for each employee with Internet and e-mail access.

3. Management information systems

Integrated with law enforcement and court systems, and other specialized activities, e.g. juveniles, child support enforcement, etc.

Satisfying the management and operational information needs of prosecutors.

II. SUMMARY OF FINDINGS

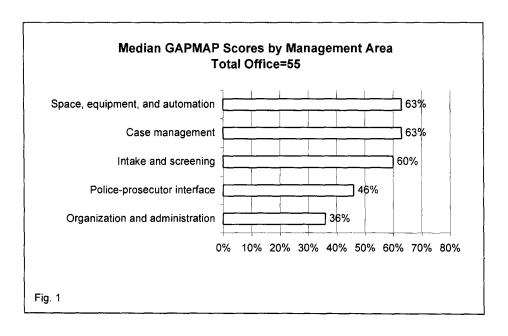
In this section we present a summary of the survey results. The findings are organized into the five management areas: police-prosecutor interface; intake and screening; case management; organization and administration; and, space, equipment and automation.

We assess compliance with GAPMAP by recording the percent of offices that have practices conforming to generally accepted management principles within each of the five areas and then weight the practices by their relative importance to the establishment of good management in each area.

For example, if 23 percent of the offices state that they have regularly scheduled meetings with the chiefs of law enforcement agencies and 63 percent state they have meetings as needed, the 23 percent is the score that is recorded for the assessment because it conforms to the principle.

Summary of levels of compliance

Statewide the median level of compliance is 55. The highest levels of management are recorded for space, equipment, and automation and case management (63 percent), Intake and screening has the third highest compliance level (58 percent). The lowest scores are recorded for the police/prosecutor interface (46 percent and organization and administration (36 percent). (Figure 1).



Of great interest is the uniformly high levels of compliance in all areas. Four of the five management areas have compliance rates in the 60 percent range; the exception being organization and administration which has a 56 percent compliance rate.

The questions that the reader should ask are: are these results adequate; how high can compliance levels be raised; and, how can it be accomplished. Answers may be found by looking at each of the management areas and identifying where strengths and weaknesses appear to exist.

In the following sections, we describe the results of the prosecutors' survey completed by 55 offices for each of the five GAPMAP areas. Generally, the findings are stated either as the percent of offices responding to each question, or as the median of a distribution.

The findings follow a standard format. First there is a statement about the importance of each practice to GAPMAP principles. The statement describes the value of the practice and why it is an indicator of the management principle being discussed. Then the results of the Michigan survey are presented either as the percent of offices responding to each question or as the median of the distribution of responses.

The responses are generally presented as graphs. The bottom left hand corner identifies the question in the survey. The bottom right hand corner identifies the number (n) of responses.

III. COMPLIANCE LEVELS IN EACH MANAGEMENT AREA

POLICE-PROSECUTOR INTERFACE

Prosecutor offices were examined for their use of practices that enhance and support the interface between law enforcement agencies and the prosecutor's activities. These practices include:

- 1. Regularly scheduled communication with law enforcement about policy and priorities
- 2. Timely, complete and responsive investigative reports
- 3. Availability of prosecutors to law enforcement
- 4. Close coordination and joint programs between investigators and prosecutors
- 5. Law enforcement involvement in case processing and outcomes
- 6. Efficient utilization of prosecution and law enforcement time

Summary of Statewide Compliance Levels

The median state level of compliance for the police-prosecutor interface is 46 percent. The range of scores among individual offices is between 100 percent and 15 percent. The wide variation in responses suggests that there is a real opportunity to improve parts of the police-prosecutor interface and thereby improve communication, coordination, and collaboration. It appears that there are many positive working relations among the departments and the prosecutor but the interface suggests some weaknesses in the areas of coordinating at the policy making levels and the availability of prosecutor to help or train law enforcement.

Strengths

In Illinois law enforcement agencies can file cases in the court without prosecutor review. As a result, the prosecutor is affected by the quality of the cases built by the police. The quality of the reports and evidence collected by the largest law enforcement agencies in a jurisdiction are rated good to

excellent by two thirds of the prosecutors. Smaller agencies do not fare as well. Because law enforcement agencies are the initiators of court cases, it is not surprising that about 70 percent of the prosecutors report that they Poure responsive to requests for additional information and present few problems as witnesses in court.

Weaknesses

The major weaknesses in this interface appear to focus on the operational interaction between the police and prosecutors and the limited coordination at the policy making level. With the exception of helping law enforcement with search warrants, there is relatively little interaction in investigations, presence at the crime scene and little notification or training in new legislation, report writing, and evidence protection. It appears that greater communication and interaction in these areas should improve the evidentiary strength of cases especially since the prosecutor does not have the statutory authority to review and authorize charges. Only 22 percent of the prosecutors reported having regularly scheduled meetings with police chiefs and only 44 percent regularly notify the chief of case dispositions. This limited communication places both agencies at a disadvantage in coordinating priorities and developing consistent policies that can be implemented with limited conflict.

In the next sections, we examine each of the practices and report the survey results.

1. Regularly scheduled communication with law enforcement policymakers

Prosecutors typically deal with multiple law enforcement agencies, a condition that increases the need for good communication and coordination at the highest policy levels as well as operationally.

Multiple law enforcement agencies require extra emphasis on communication and coordination. The median number of agencies referring cases is 6.

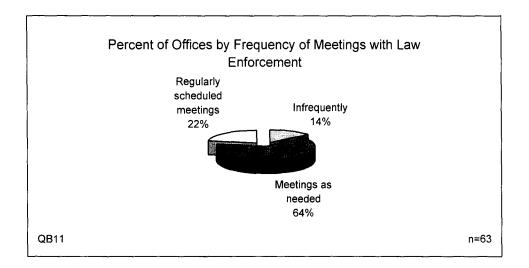
In Illinois,

The median number of law enforcement agencies referring cases to a prosecutor's office is 6.

The fewest number of agencies is 2, the largest is 150.

QB1

Communication and coordination are key factors in improving the interface between police and prosecutors. Regularly scheduled meetings with the chief policy makers in law enforcement and the prosecutor allow the two parts of the criminal justice system to exchange ideas, discuss issues and establish policies that are more likely to succeed when implemented.

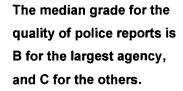


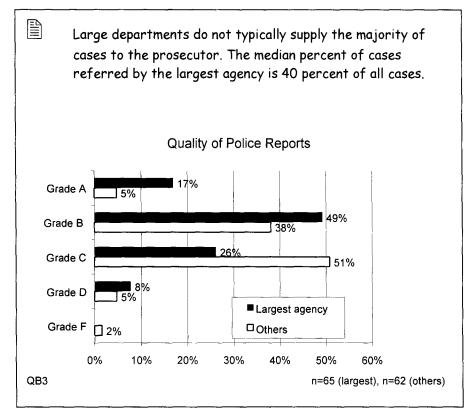
Only 22 % of prosecutors hold regularly scheduled meetings with the chiefs of local law enforcement agencies to discuss mutual problems and priorities.

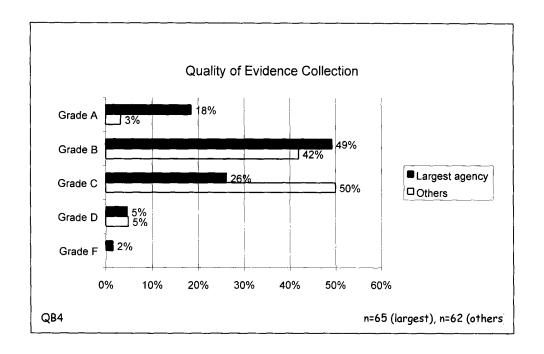
2. Timely, complete and responsive investigative reports



When prosecutors have multiple law enforcement agencies in their jurisdictions, they encounter wide variations in the quality of reports, evidence collection and handling because of differences in employment criteria, training, and pay. Many of the problems associated with multiple agencies are reduced if one agency supplies most of the caseload to the office. Generally prosecutors receive higher quality reports from large departments than from smaller ones.



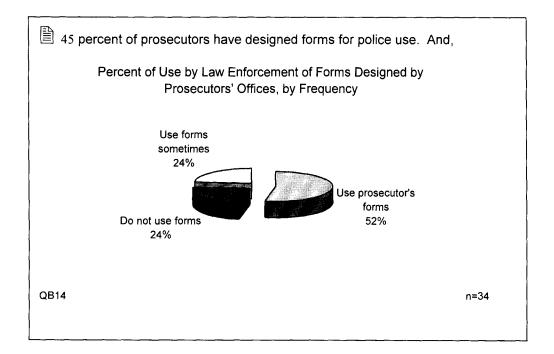




The median grade for the quality of evidence collection is B for the largest agency and C for the others.



Investigative reports are the foundation upon which prosecution builds its cases. They should contain sufficient information for prosecution. If prosecutors develop forms for law enforcement use, they increase their chances of obtaining needed information.



45 percent of prosecutors have designed report forms for law enforcement use. But they are used regularly by law enforcement only about half of the time (52 percent).



Timely reports from law enforcement are important for proper charging decisions. Delays in submitting reports produce delays in charging that may provoke other problems. One may be unnecessary cost to the public if pretrial detention is ordered and the case is ultimately declined or dismissed. Another may be the release of defendants who should be detained. Charging decisions should be made before cases are given formal status in the court system. Prosecutors should control the gate to the court. Their ability to do so is weakened if reports are not submitted in a timely fashion after an arrest.

In Illinois, Median Number of Days to Receive Felony Reports for: Violent Crimes 1.5 2 Property crimes 2 Drug crimes Percent of Offices Receiving Reports in 10 Days or Less for: Violent Crimes 89% 88% Property crimes 83% Drug crimes QB7

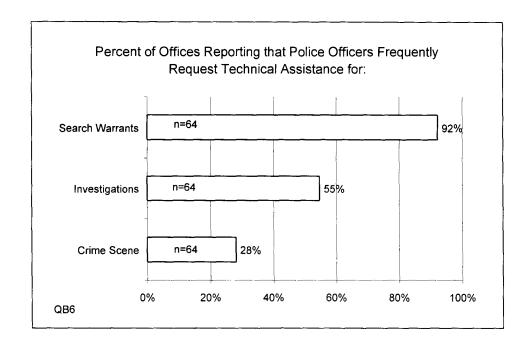
Most of the prosecutors (over 80%) indicate that police reports are being forwarded to them in a timely fashion.

3. Availability of prosecutors to law enforcement



The police-prosecutor interface is strengthened by teamwork.

A team approach improves working relationships and helps prosecutors obtain appropriate dispositions. When team concepts are operational, there are high levels of communication and interaction. One indicator of teamwork is the frequency with which investigators seek advice and assistance from prosecutors about investigations, activity at the crime scene or search warrants.

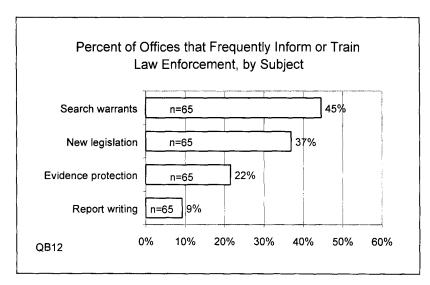


Prosecutors are more likely to interact with law enforcement when preparing search warrants (92 percent) than during investigations (55 percent) or at crime scenes (28 percent).



Police-prosecutor relationships are a two way street.

Prosecutors should keep police informed about new legislation and assist departments that need additional training or help in the basic areas of report writing, evidence protection or search warrants. Even small prosecutor offices can provide information or on-the-job training to law enforcement. If agencies work as a team, sharing common goals, we would expect to find high levels of communication and training. The frequency with which information and training are provided to law enforcement indicates the level of interaction between the two agencies.



Statewide, nearly five out of ten prosecutors frequently assist law enforcement with search warrants.

Almost four in ten inform them about new legislation. Much less assistance is provided for evidence protection and report writing.

4. Close coordination and joint programs between investigators and prosecutors

The advantages of close working relations between law enforcement agencies and prosecutors are many, including:

- Prosecutors can provide informal on-the-job training to police
- Both agencies, law enforcement and prosecutors, gain an understanding of the needs and demands faced by each other
- Police are more responsive to prosecutors' requests and accountability is increased in both agencies
- Coordinating with law enforcement on mutually agreed upon priorities can expand the relatively limited resources of prosecutors

The prosecutor's participation in joint programs is one

indicator of the level of police-prosecutor coordination. Joint programs with law enforcement may include career criminal programs, violent offender prosecution programs, domestic violence, child sexual abuse and drug programs. Grant funding agencies have played a major role in fostering coordination with increases in funding opportunities and emphasis on joint police-prosecutor programs.

In Illinois.

60 percent of prosecuting attorneys' offices have joint programs with law enforcement.

The median number of programs in these offices is one.

The most prevalent programs focus on domestic violence (41 percent), child sex abuse (41 percent) and drugs (39 percent).

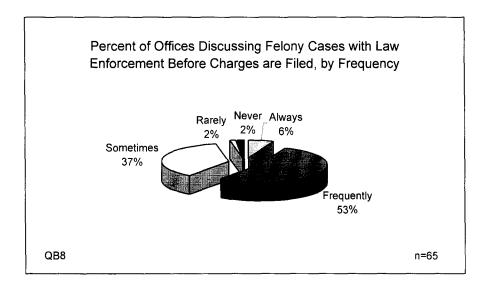
QB5

Three out of five prosecutors (60 percent) participate in at least one joint police/prosecutor programs. Most prevalent are domestic violence, child sex abuse and drugs.

5. Involve law enforcement in case processing and outcomes



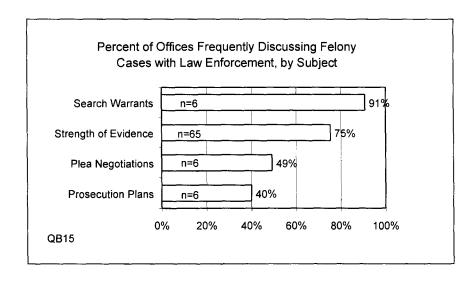
The more police become vested in the outcomes of cases, the stronger is the prosecutor's case. Vesting officers and investigators with knowledge about prosecution strategies and plans implies high levels of trust and confidence between the two agencies. One indicator of law enforcement involvement in case dispositions is the frequency of joint discussions about felony cases before charges are filed by the prosecutor and after the case has been accepted for prosecution. The frequency of police and prosecutor discussions about the strength of cases and the additional information or evidence that may be needed before charging decisions suggests the quality of police-prosecutor relationships that may exist later in the trial process.



The survey indicates that only 6 percent of the offices always discuss felony cases with police before charges are filed. A little over half (53%) frequently discuss cases prior to filing.



After charges have been filed, the level of communication between law enforcement agencies and prosecutors is another indicator of working relations and the degree of police interest in case outcomes. Prosecutors who work closely with law enforcement frequently discuss felony cases and specifically, such issues as the strength of the evidence, plea negotiation, the prosecution plan and search warrants.



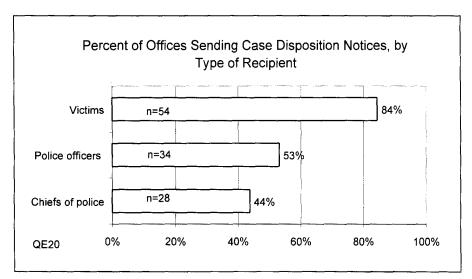
Prosecutors are more likely to discuss search warrants (91 percent) and evidentiary strength (75 percent) with police than negotiations (49 percent) prosecution plans (40 percent).



The recent emphasis placed on notifying victims about hearings

and the status of cases highlights the importance of notifying *-all parties* involved in the adjudication process, especially law enforcement agencies. The benefits are improved police-prosecutor relations, more efficient scheduling and reduced overtime costs. By keeping law enforcement personnel informed about case status and dispositions, their vested interest in the case beyond just the arrest may be increased. Additionally routinely providing chiefs of police with case disposition reports keeps them informed about how their department is performing. Prosecutors should be able to extend the notification process to law enforcement by modifying existing victim notification procedures.

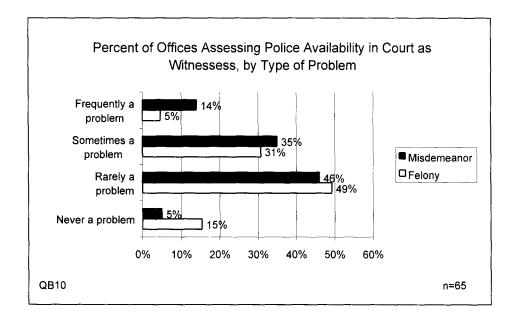
Case disposition
notices are routinely
provided to victims
(84 percent) but less
often to police
officers (53 percent)
and chiefs of police
(44 percent).



6. Efficient use of prosecution and law enforcement time



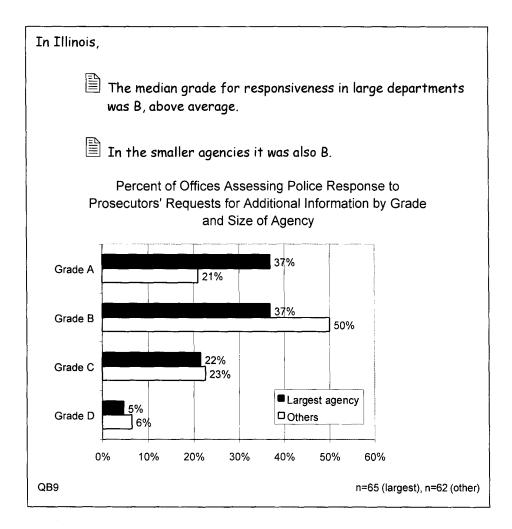
Law enforcement availability in court has a significant effect on the prosecutor's ability to bring cases to disposition in a timely and acceptable fashion. The worse scenario is to have cases dismissed because the officer was not present. It is important that prosecutors develop simple procedures that reduce situations impeding police availability. These can take the form of using pagers or callbacks for court scheduling, making appointments for police and prosecutors, and establishing single points of contact for the receipt of notices.



Over three out of every five offices (64 percent) report few problems with police availability for court appearances.
51 percent of the offices report few problems for misdemeanor court appearances.



Law enforcement's responsiveness to prosecutors' requests for additional information is another indicator of police-prosecutor working relationships. If officers understand the prosecutor's need for sufficient evidence to support a conviction, they tend to be more responsive. Delays in responding to prosecutor requests increase the pile of "pending cases" and interfere with the ability of the prosecutor's office to make timely decisions.



74 percent of offices
view law enforcement's
responsiveness to
prosecutors' requests
for additional
information as excellent
or good in the largest
agencies.

Almost the same percent (71 percent) share this view with smaller law enforcement agencies.

INTAKE AND SCREENING

Prosecutor offices were examined for practices that enhance and support the ability of the office to make decisions about acceptance and charging that are uniform and consistent with office policy, are based on complete investigative information, and are made in a timely manner. These practices include:

- 1. Felony and misdemeanor cases reviewed prior to filing in the court or at the earliest possible time
- 2. Charging and declination policies communicated to all interested parties
- 3. Charging decisions made by experienced trial attorneys based on adequate information
- 4. Citizen complaints screened by law enforcement, not magistrates or prosecutors
- 5. Programs are available as alternatives to prosecution

Intake and screening is that part of the prosecution process where decisions are made about what charges to file and at what level. It may occur under three conditions: pre-arrest, when complaints or warrants are authorized by prosecutors; post-arrest, when police reports are forwarded to the prosecutor's offices for review and charging; or after charges have been filed in the court.

This part of the adjudication process activates one of the most important elements of prosecution, namely, the unreviewable discretionary power of the prosecutor to accept or decline prosecution and to set the charge. The prosecutor controls the gate to the courts. How well this control is exercised and managed makes the difference between accepting prosecutable cases and supporting the GIGO principle (Garbage In, Garbage Out).

State statutes or court rules may limit the ability of the prosecutor to exercise charging discretion until after arrests are made and cases are filed in the court. In these instances, it is all the more important that case review be conducted at the earliest possible point in the adjudication process. Even if

statutory authority does not exist to provide for case review before filing, some prosecutors have introduced screening through cooperative agreements with law enforcement agencies.

Statewide Compliance with GAPMAP

The median state level of compliance for intake and screening is 58 percent. The range of scores among individual offices is between 81 percent and 18 percent. Of all management areas, intake and screening is the most important since it represents the "gate" to the adjudication process.

Illinois does not provide the state's attorneys with authority to review and authorize cases before they are filed in the court. As a result, unless informal practices and procedures are established, prosecutors have limited opportunity to exercise control over the gate and establish policies and practices that support uniform and consistent decisionmaking.

Strengths.

Almost all offices reported that they reviewed both felony and misdemeanor cases before charges were filed or before first appearance. This provides the foundation for a strong intake and screening process. Most of the offices also have organized their intake activities so that accountability in making charging decisions is enhanced. Prosecutors in Illinois have the tools and the opportunity to conduct good screening.

Weaknesses

Even with the opportunity to conduct case review, the state's attorneys generally have to base decisions on limited information provided by law enforcement. Most offices report that they receive arrest and offense reports. Few offices receive criminal records (a fact that may be minimized if the state's attorney's office has the ability to retrieve them), the suspect's written summary and property evidence sheets. Few offices have guidelines for declinations and when additional investigation should be ordered. Finally, only 27 percent of the offices reported that they have access to programs that serve as alternatives to prosecution such as mediation and dispute resolution programs.

In the next section we examine each of the practices and report the survey results.

1. Felony and misdemeanor cases reviewed prior to filing in the court or at the earliest possible time

The efficiency of the court is directly affected by the use and timing of prosecutorial review. Some states require prosecutors to review and authorize complaints before cases are filed. In other states, the statutes are silent about this practice. Prosecutorial review of cases is essential to our system of checks and balances in criminal justice. Case review for charging decisions is the defining characteristic of the American prosecutor and from a management view, it is the door to the adjudication process.

Almost all offices (98 percent) review felony cases *before* charges are filed in court.

83 percent of offices review misdemeanor cases before filing

charges

In Illinois,

Twenty seven percent of offices authorize felony charges before arrest.

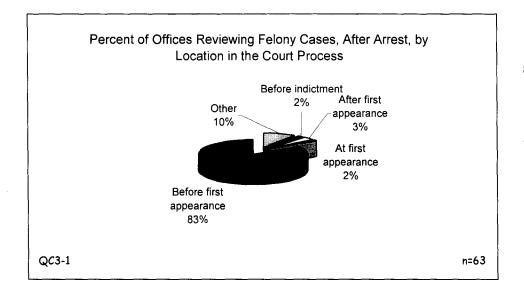
Ninety eight percent of offices review felony cases before charges are filed in the court.

Eighty-three percent of offices review misdemeanor cases before charges are filed.

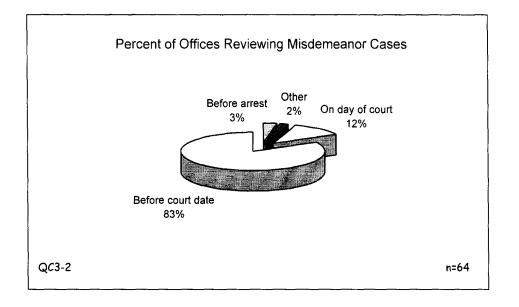
QC1& C2

The later in the process prosecutorial review occurs, the more likely it is that the court will process cases that should have been declined, could have been better investigated or more appropriately charged. The effect of delayed screening is to increase workload for all parties and add to court delay. The principle of early review before filling is an important one and many prosecutors are able to work around post-filing practices by informal means and mutual agreements between police and the prosecutor. The standard for

early case review and screening applies equally to misdemeanors whose high volume requires screening to keep it under control.



83 percent of offices review felony cases before arrest or first appearance.



86 percent of offices review misdemeanor cases before their scheduled court date.



To reduce delays in charging, especially if the offender is detained, courts may set limits on the amount of time the prosecutor has to file charges. Limits vary by state and court rule. Sometimes charges must be filed within 24 hours, sometimes 30 days may be acceptable if the offender is not detained. When charges have to be filed within 24 hours, the quality and completeness of police reports

become urgent. When charges can be delayed for 30 days, the need for case management becomes critical.

In Illinois,

The median number of days between arrest and filing felony charges is two.

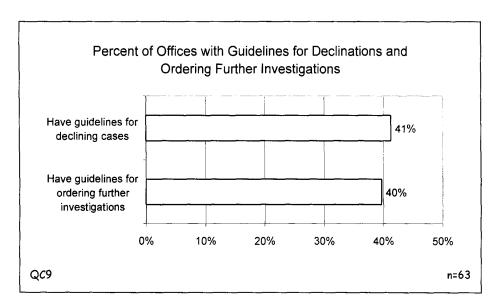
QC4 n=44

9 percent of offices have 24 hours or less to indict or file an information. 75 percent file within 2 days.

2. Charging and declination policies communicated to all interested parties



Uniform charging and declination policies are essential to all offices regardless of size. If charging decisions are to be made uniformly by attorneys, prosecutors should define what cases will not be prosecuted in addition to those that will be. Attorneys conducting intake review also need clear policy about when further investigations for certain types of cases should be requested and under what circumstances, cases should be abandoned. Declination guidelines are as important as acceptance guidelines. They need not be complicated or overly complex. What is important is that they exist, and exist in writing.



About two out of five offices have guidelines for declinations or further investigations



In addition to exercising control over case entry into the court,

the prosecutors' charging policies affect disposition patterns. For example, if no screening is conducted and all cases referred by police are accepted, then we would expect high dismissal rates. On the other hand, if screening attorneys accept only those cases that can be sustained at trial, then more cases should be declined at intake and fewer cases should be dismissed for legal insufficiency.

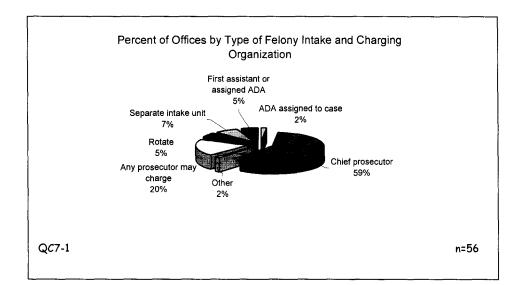
Percent of Offices by Type of Felony Charging Policy Accept the case if the elements of the offense are presented 22% Accept the case if Accept the case if it can be it will survive a sustained at trial probable cause and convicted hearing 61% 17% QC12 n=65 61 percent of the offices accept only cases that can be sustained at trial.

3. Charging decisions made by experienced trial attorneys based on complete information

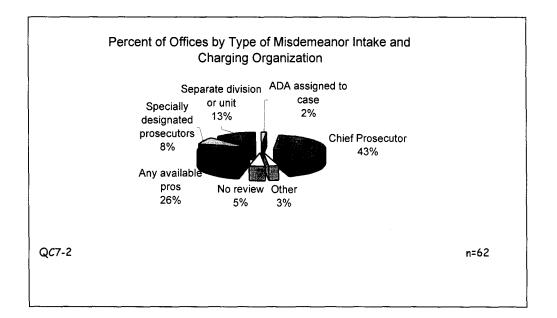


One indicator of policy and management control over the intake

process can be seen in its organization. In small offices, screening is usually performed by one person, the prosecutor, the first assistant or some specially designated attorney. As the volume of work increases, prosecutors create intake units or teams to handle the work. Two situations need to be avoided. The first is "assistant shopping", the second is the use of inexperienced prosecutors to make charging decisions. Assistant shopping occurs when any assistant in the office is allowed to make charging decisions. Police tend to seek out attorneys who are more likely to accept cases they want to bring forward. The effect is a lack of uniformity in charging.



73 percent of the offices have organized felony intake and charging to support accountability in decision-making and uniformity in charging.



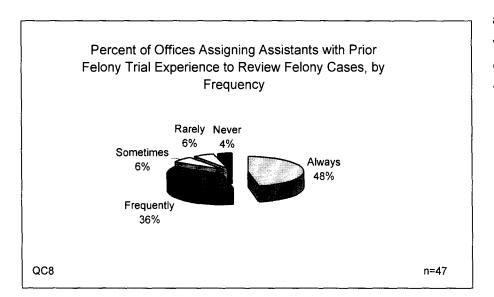
66 percent have similar organizations supporting accountability in review and charging for misdemeanors.



An important indicator of quality screening is

the experience level of the attorneys assigned to the task. Experienced trial attorneys are essential to the charging process. Assigning inexperienced assistants to intake reduces the ability of prosecutors to evaluate the strength of the case and its likely dispositional route. Trial experience supports good judgments about which cases are likely to be convicted, which are likely to plead guilty and which are likely to be dismissed. This knowledge is valuable for case management. Although it is frequently difficult to attract experienced

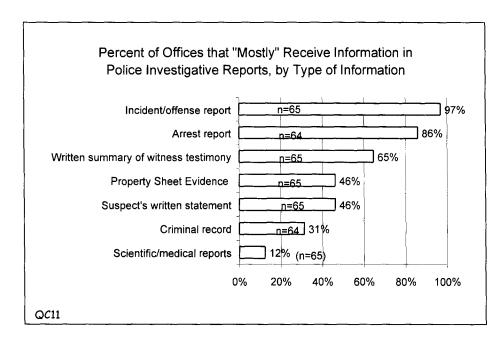
attorneys to case screening and review, various strategies have been successfully adopted. Most typically, attorneys are rotated through the intake desk. Those assigned first tend to be trial attorneys who are "burnt out". Rotation schedules should be flexible and be tailored to the characteristics of the personnel involved.



Almost half of all offices (48 percent) always use attorneys with prior felony experience to review felony cases.



The foundation upon which charging decisions are made is a written record of the facts surrounding a case. The more complete the information, the better are the decisions of the intake and screening attorneys. Reports from law enforcement agencies should contain information about the incident, the arrest, a criminal history, the suspect's written statement, a written summary of witness testimony, property sheets for physical evidence and written scientific or medical reports. Missing or incomplete reports may result in inappropriate decisions. An indicator of the quality of charging decisions is the extent to which the above information is routinely provided to prosecutors.



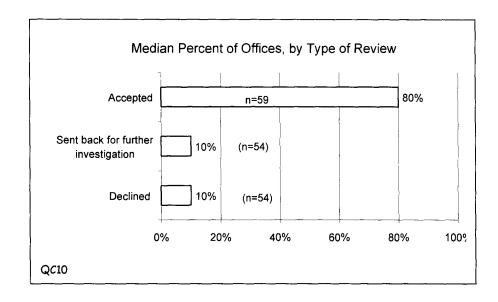
Most offices receive police investigative files with information about the offense (97%), arrest (86%), and a written summary of witness testimony (65%).

Fewer offices receive information about property evidence (46%), the suspect's written statement (46%), criminal record (31%) and scientific or medical reports (12%).



The percent of cases accepted for prosecution, declined or sent

back for further investigation provides insight into both law enforcement activities and the charging policies of prosecutors. If the acceptance rate is very high, e.g. 90 percent, and the declination rate is low relative to cases being accepted, two conclusions are possible. One is that the police agencies bring over strong cases that do not have to be declined; the other is that the prosecutor is not screening cases very well and is probably accepting a lot of cases that should be declined or investigated further. One way to distinguish between the two conditions is to look at the average grade given by prosecutors to the quality of police reports. If it is low, then it is more likely that prosecutors are not screening intensively.



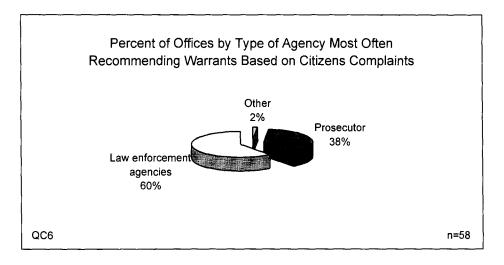
Statewide the screening pattern shows a relatively high acceptance rate (80 percent) and a relatively low declination rate (10 percent). Referrals for further investigation are relatively low (10 percent). Only 10 percent of the offices decline more than 20 percent of their felony cases.

4. Citizen complaints screened by law enforcement, not magistrate or prosecutor



A troubling issue involves citizen complaints and the entity responsible for reviewing complaints and recommending warrants. If the review is conducted by magistrates who are not required to be attorneys and may have limited knowledge of the law, prosecutors may receive a high volume of insufficient or inappropriate cases. If prosecutors conduct citizen complaint hearings, their knowledge of the facts will be based on one-sided, emotional and biased testimony. With little or no resources to investigate situations, prosecutors potentially are in real danger of making the wrong decision with fatal results. If law enforcement agencies conduct the initial reviews, they bring investigative skills and training, established procedures, and resources to resolve complaints.

Ideally prosecutors should review cases for legal sufficiency after law enforcement agencies have investigated them, and then make recommendations for warrants based on this review.

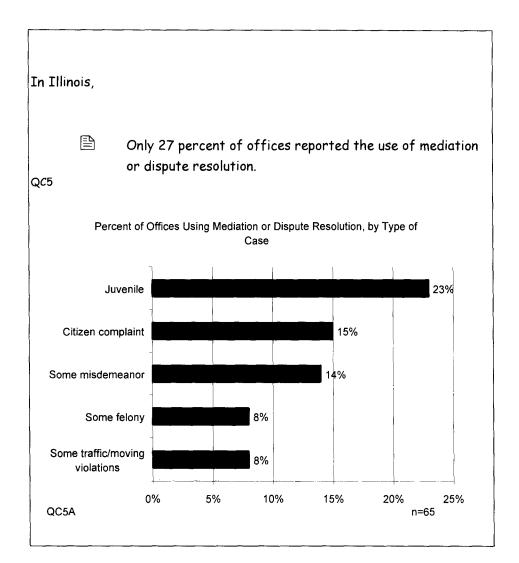


Sixty percent of citizen complaints are investigated by law enforcement agencies before warrants are recommended.

5. Programs available as alternatives to prosecution



If prosecutors exercise control over the gate to the courts, part of their discretionary authority includes declining cases or deferring prosecution. Not all cases referred for prosecution necessarily need it. It may be more appropriate to refer some cases to other alternatives. These alternatives may include deferred prosecution, mediation, or diversion. Sometimes, cases may better be resolved through the use of treatment programs, restitution or community service. As the number of alternatives to prosecution increases, the results may be more cost effective than formal criminal justice case processing. One indicator of the availability of alternatives is the use of mediation or dispute resolution.



Only 27 percent of the offices reported using mediation or dispute resolution for cases or citizen complaints. 23 percent used these programs for juvenile cases.

CASE MANAGEMENT

Prosecutor offices were examined for practices that support the ability of the prosecutor to dispose of cases with acceptable sanctions or outcomes in a timely manner and with the least use of resources. These practices include:

- 1. Applying the concept of differentiated case management
- 2. Reductions in case processing time
- 3. Uniform and consistent plea negotiation and dismissal policies
- 4. Victim-witness activities

Statewide Compliance with GAPMAP

The median state level of compliance for case management is 63 percent. The range of scores among individual offices iis between 90 percent and 1 percent. The wide variation suggests opportunities for improvement in individual offices.

Once cases have been accepted for prosecution efficiency becomes the goal and acceptable dispositions measures the performance of the office.

Strengths

Illinois has a court environment that mostly supports the prosecutor's case management activities and allows them to implement sound management practices. The state has a relatively low felony jury trial rate and few courts are backlogged. Most cases are disposed before the day of trial.

The majority of offices reported extensive used of informal discovery early in the process. The court routinely conducts pretrial conferences and the prosecutors have plea negotiation and dismissal guidelines. All of these circumstances lend themselves to efficient and uniform case management practices.

Weaknesses

There is a mix of good and "bad" practices that create contradictions in case management. Although there is typically no backlog in the courts, there is relatively less use of individual docketing by judges and delays are suggested by almost 60 percent of the offices that report more than 180 days from filing to disposition. Almost 60 percent of the offices reported the availability of diversion programs but fewer offices reported that the prosecutor's recommendation was needed to be considered for diversion. Although almost all offices report using informal discovery, very few provide it promptly before preliminary hearing or grand jury. Finally while most offices have plea negotiation policies, most give discretion to assistant state's attorneys.

In the next section we examine each of the practices and report the survey results.

1. The nature of the court environment



Just as relationships between law enforcement agencies and prosecutors influence the type of prosecutorial screening, so do court environments affect case management. Therefore, before tests for compliance with case management principles are made, certain characteristics about the court should be obtained since they indicate areas in the court environment that may either enhance or restrict the prosecutors' ability to manage cases.



Judge availability and jurisdiction

The number of judges available for criminal cases limits the number of jury trials that can be held in one year. We use an approximation of 25 jury trials per judge per year. That is an average of about two jury trials per judge per month.

If judges have a mixed docket of civil and criminal cases, then the number of court days available for criminal prosecution annually are reduced by the number of days set for civil cases annually.

If lower court judges cannot routinely take guilty pleas to felony cases, then prosecutors lose an important dispositional outlet in this court. Conversely, *trials de novo* increase the higher court's workload.

Changes or improvements to the adjudication process are more effective if chief judges have administrative authority over the bench.

If the felony courts are backlogged, then this suggests that either there is either a lack of court capacity or inefficient case processing procedures, or both.

Court calendaring and organizational responses

If the court uses a master calendar assignment system, then prosecutors cannot use vertical prosecution (the assignment of cases to individual attorneys who are solely responsible for their prosecution) without creating scheduling conflicts and ultimately backlog. If the office has enough attorneys, the use of trial teams is an appropriate response.

If the court uses individual docketing systems, prosecutors are able to assign attorneys either to a judge or a courtroom or create trial teams or both. Efficiency and accountability is increased. Case scheduling and trial preparation time becomes manageable.

Case management

Scheduling and managing case flow is best controlled when either prosecutors or individual judges set the dockets. Accountability is increased, knowledge about the circumstances of the case is improved, and court settings are more likely to result in the case moving forward.

Case management should extend to misdemeanor cases in addition to felonies. One indicator of case management is the designation of special days or sessions for disposing misdemeanor and/or traffic and moving violation cases. This type of practice gives recognition

to the need to control high volume caseloads and speed up dispositions for non-contested cases.

The availability of alternatives to prosecution such as treatment programs, diversion programs, drug courts and their use tend to reflect progressive court systems that are willing to use alternatives to criminal adjudication. If prosecutors are actively involved in the referral and selection process of defendants, they record higher levels of satisfaction with alternative programs and their uses.

In Illinois

The court system statewide has the following characteristics:

🖹 It is typically small.

The median number of judges in a prosecutorial district is 3

Typically 2 judges regularly hear felony cases, 2 hear misdemeanor cases, 1 hears juvenile cases and 1 hears traffic cases.

- In 70% of the reporting jurisdictions, judges carry a mixed docket of criminal and civil cases, 14% carry a mixed docket sometimes, and 16% do not have mixed dockets.
- Less than half of all judges ride the circuit. 41 percent of offices reported that felony judges "ride circuit", i.e. reside in different courthouses for a specified period of time. 59 percent said felony judges do not routinely sit in other jurisdictions.
- The practice of taking guilty pleas to felonies in district court varies.

86 percent of the offices said lower court judges will take pleas

8 percent said judges will not take pleas, and

6 percent said judges took pleas to felonies "some of the time". 4

⁴ These responses may be due to different interpretations of the question.

- 57 percent of the jurisdictions reported the court used individual docketing systems.
 36 percent used a master calendar system.
 7 percent used a master calendar until trial and then switched to individual dockets.
- Jurisdictions vary in the type of personnel used for calendaring felonies.

 54 percent used the clerk of court.

 4 percent used the court administrator.

 39 percent used the judge.

 2 percent used prosecutor.

 2 percent used other means.
- Over half of the offices (52 percent) reported that the chief judges had extensive administrative authority.

 28 percent of the offices reported the chief judge's administrative authority was limited to specific areas.

 The rest of the offices (20 percent) reported that the chief judge had either very limited administrative authority or authority was based on consensus only (12%).
- The majority of prosecutors (73 percent) reported no backlog in felony case processing. 27 percent of offices reported backlog in their felony case processing.
- More than two thirds of the jurisdictions have expedited practices for lower court cases.

 59 percent of the offices reported having disposition times for misdemeanor cases and 69 percent had disposition times for traffic cases.
- Many offices reported using alternatives to prosecution and adjudication (56 percent).
- When alternatives are available, prosecutors appear to be actively involved in making decisions or recommendations about participation in treatment or diversion programs,
 - 42 percent of the prosecutors stated that they always or frequently reviewed felony cases for eligibility, 32 percent reviewed misdemeanor cases always or
 - frequently for eligibility.

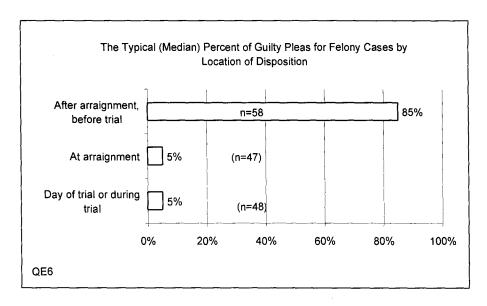
 33 percent rarely or never reviewed felony cases for eligibility.
 - 26 percent rarely or never review misdemeanor cases.
- Trials de novo are used in 36% of offices. 13% percent of respondents said that this has caused problems

2. Applying the concept of differentiated case management



Differentiated case management (DCM) is a strategy that prepares cases according to their likely dispositional route. The goal of DCM is to dispose of those cases that are most likely to plead guilty or be dismissed at the earliest possible time and identify those that are likely to go to trial so they can be specially prepared. DCM uses resources efficiently. The allocation of attorney and staff time is based on *how* cases will be disposed. DCM promotes a pure trial docket and seeks to dispose of non-trial cases as quickly as possible, as long as acceptable sanctions are obtained. Like triage, it identifies likely dispositions at intake and screening and identifies procedures to assist in their speedy disposition.

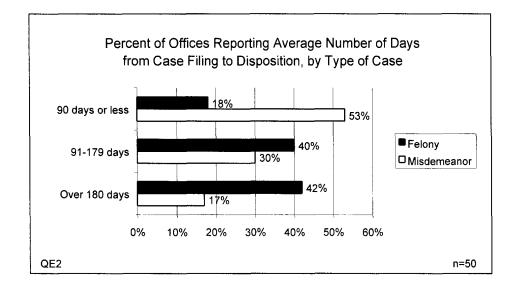
Pure trial dockets minimize the number of cases disposed on the day of or during trial. An indicator of how close offices have come to having pure trial dockets is the percent of cases that plead guilty on the day of trial or during trial. A low percent indicates movement towards a pure trial docket.



One of the goals of DCM is to achieve a pure trial docket. It appears to be generally supported statewide.
Only 5 percent of dispositions occur on the day of trial or during the trial. 5 percent of cases also plead guilty at arraignment.

3. Reductions in case processing times

Court systems frequently are characterized as either being slow or fast. Usually this judgment is based on the number of days from filing to disposition. The speed of the court may be affected by court rules or procedures. The more complex court procedures, the slower the court. For example, adding additional steps in the accusatory process so that cases flow from probable cause hearing to bind over for grand jury indictment and then to arraignment, tends to increase the number of case processing days. Eliminating or combining some steps tends to decrease case processing times. Another benchmark used to assess delay in case processing is the "speedy trial rule" of 180 days from filing to disposition.



The median number of days from filing to disposition for felony cases is 120. Forty-two percent of the offices reported average days to disposition as 180 days or more.

The median number of days for misdemeanors is 120.



There are three primary ways to obtain an accusatory instrument: grand jury indictment, preliminary hearing or a preliminary hearing with a bind over to grand jury. The difference between them is the number of opportunities prosecutors have to assess the strength of cases. However, the opportunities need to be balanced against the extra work that is involved.

For example, prosecutors who screen cases before filing, then present them at preliminary hearing before they are bound over to

grand jury have more opportunities for case assessment than prosecutors who do not screen cases, only use the grand jury for indictment and, in some instances, may be excluded from the grand jury room. Even probable cause hearings vary by the amount and type of information presented. For example, if hearsay is permitted, the process moves faster but the examination of the facts is less comprehensive. The out-of-court work associated with each step should be examined to determine whether the information in the additional steps strengthens cases and improves their likelihood for satisfactory dispositions.

Percent of Offices by Accusatory Process Filing to preliminary hearing 78% Filing to preliminary Filing to grand hearing for jury for bindover to grand indictment jury 20% 2% QE3 n=64 Most offices (78 percent) use a preliminary hearing to obtain their accusatory instruments.



Jury trials are the most work intensive tasks for prosecutors.

But they are limited by the number of judges who regularly hear criminal felony cases. If too many cases are set for trial exceeding the court's capacity, then the court is backlogged and prosecutors are forced to dispose of these cases by other means. One indicator of trial capacity is the number of felony trials conducted annually per judge. Past research suggests that the average number of felony trials per judge is about 25 a year, i.e. about 2 jury trials a month.

In Illinois.



97 percent of offices report that felony judges conduct less than 25 jury trials per year.

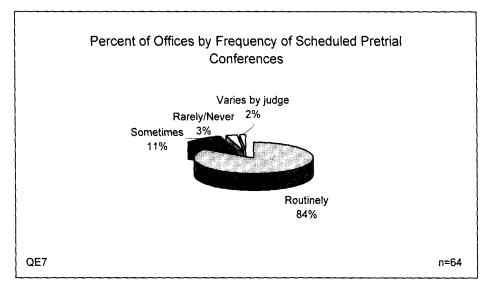
It appears that the court has ample capacity for conducting felony jury trials. The median is 3 felony jury trials per judge annually. Only one office had more than 25 jury trials per judge annually.



Inefficiency in court practices may also contribute to delay.

Some of these practices are indicated by excessive continuances, no pretrial conferences and no separate hearings for pretrial motions. Pretrial conferences are designed to expedite motions and dispositions, and to ensure communication between defense counsel, defendants and prosecutors. If pretrial conferences are not regularly scheduled, the negotiation and disposition process tends to become inefficient.

84 percent of offices reported that pretrial conferences were routinely scheduled.



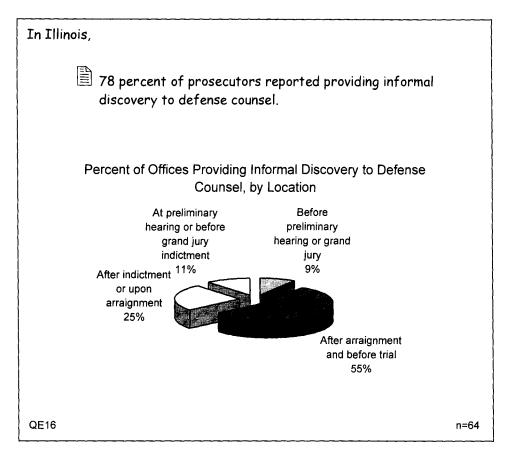


Experience has demonstrated that providing informal discovery

to defense counsel expedites case dispositions. Giving defense counsel all appropriate case information at the earliest possible time coupled with follow-up communication increases the likelihood that dispositions will occur earlier rather than later. The benefits are fewer cases clogging dockets and better chances for a pure trial docket.

The earlier discovery is made available, the earlier dispositions should be obtained. Discovery provided immediately after the charging decision has been made is the earliest point. If it is provided before the accusatory instrument has been issued then the number of pleas taken at arraignment should increase. Because the use of informal discovery is at the prosecutor's discretion, we would

expect to find wide variations in its use although it is consistent with efficient case management principles.



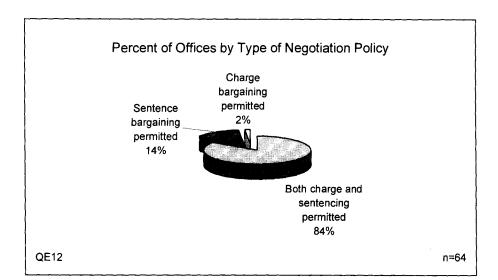
45 percent of offices reported they provide informal discovery to defense counsel before or at arraignment.

Most offices (55 percent) provide discovery only after arraignment.

4. Uniform and consistent plea negotiation and dismissal policies



Plea bargaining policies of prosecutors vary according to their preferences and limitations imposed by court rules or procedures. More common policies include charge bargaining which allows attorneys to reduce charges; sentence bargaining which allows attorneys to recommend reduced sentences, probation, diversion or treatment programs, etc; and a combination of charge and sentence bargaining which allows attorneys to negotiate both issues. Some prosecutors ban bargaining unless there are special circumstances. A no plea bargaining policy requires intensive screening and case review to ensure that the proper charge is placed initially since any changes later are discouraged.

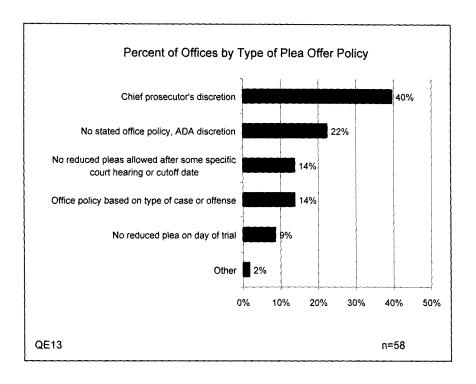


Since plea negotiation policies are discretionary, they may vary widely. 84 percent of prosecutors permit both charge and sentence bargaining.



Guilty pleas are the predominant method of case disposition.

Generally, less than 10 percent of felony cases are disposed by trial. Good management practices assist in obtaining pleas as early as possible in the process - not on the day of trial. Prosecutors use a variety of techniques for speeding up dispositions. One is to establish a cutoff date after which no reduced plea will be accepted. Another is to refuse to accept a reduced plea on the day of trial. (Both strategies may be weakened if the court does not agree with them). Some offices use different policies for plea offers depending on the type of case or offense. In the worst-case scenario, some prosecutors have no office policy about plea offers leaving it to the discretion of the attorneys. A key principle in management appraisals is that policies be stated and be administered uniformly and consistently.



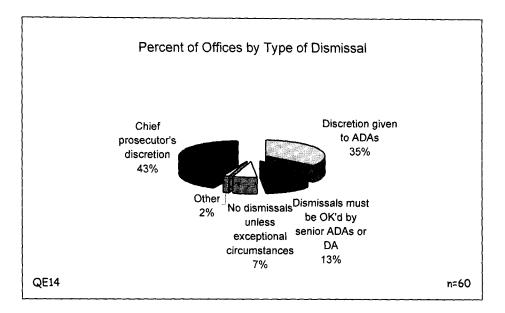
There is little consensus about plea offer policies.
Reflecting the large number of small offices, 40 percent make offers based on the chief prosecutor's discretion.



Dismissals are one of the most sensitive indicators of the

quality of prosecution services and case management. They reflect both the quality of police investigative reports and the prosecutor's screening practices. They also indicate the degree to which prosecutors exercise case management control over dispositions and outcomes.

If the charging standard is that the case should be sustainable at trial, then we would expect the office to have a "no dismissal" policy. On the other hand, if any assistant can dismiss cases without review or approval by supervisors, then the degree of uniformity or consistency in decision-making among the attorney staff can be questioned. This concern is especially valid if the office is staffed with young attorneys and suffers from a relatively high turnover rate. Even if attorneys are experienced, dismissals should be monitored to identify the reasons why they occurred. For example, evidentiary insufficiency, constitutional issues or the failure of witnesses to appear are reasons that may suggest management problems existing in other parts of the office.



Prosecutors report
little uniformity in
office dismissal
policies.
35 percent give their
attorneys discretion to
dismiss cases without
approval by senior
prosecutors.

In Illinois,

44% of offices reported having a policy restricting the amendment of charges on traffic cases. 27% had restrictive policies for misdemeanor cases

QE18

5. Victim-witness activities



The Victim Rights Amendments (VRA) passed by the majority of states emphasize victim notifications and their optional participation in the prosecution process. For prosecutors VRA has required additional staff and, in larger offices, the need to formalize and organize victim-witness procedures.

In Illinois.

The typical (median) office has 1 victim-witness coordinator.

The ratio of victim-witness coordinators to attorney staff ranges from 1 coordinator for each attorney to one coordinator for 19 attorney

The typical (median) staffing is one victim-witness coordinator per office. However, the ratio of victim-witness staff to attorneys varies widely and does not appear to be a function of the size of the office.

ORGANIZATION AND ADMINISTRATION

Prosecutor offices were examined for practices that increase productivity, encourage problem-solving, support accountability and increase innovation and change. Some of these practices include:

- 1. Leadership and openness to change
- 2. Participatory management and operations
- 3. Availability and use of management information

Statewide Compliance GAPMAP

The median state level of compliance for organization and administration is 36. The range of scores among individual offices is between 80 percent and 8 percent. The wide variation suggests that organizational differences may be due to the preponderance of small offices in the survey and the need for more training or education about organizational management.

Good organizational management has a direct influence on the productivity of the office and a better use of scarce personnel resources.

Strengths

The survey indicates that much of the organizational structure of offices reflects the predominately small office size. There is a high level of participatory management in the offices where staff and attorneys are involved in making decisions about changes. Most prosecutors either use vertical assignment procedures or individual assignments for cases.

Weaknesses

Because of the large number of small offices in the state, t is not surprising to find that most prosecutors carry an active caseload even though this is not recommended since it detracts from the ability of the prosecutor to manage the office and serve as a locally elected community leader.

Only about half of the prosecutors are familiar with the dispositions patterns in their offices. With the exception of the number of jury trials disposed in the previous month, just under half of the offices did not "know" the other case disposition statistics.

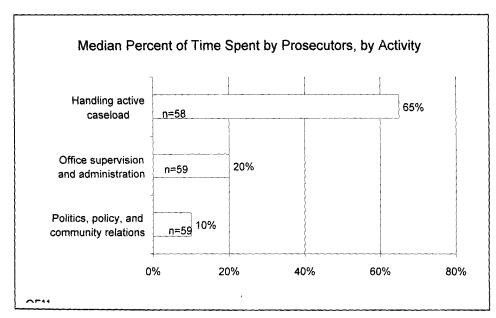
It appears that there has been little integration of the victim-witness coordinators with case preparation activities. Most of the offices report that the victim-witness staff operate under the supervision of the office administrator or a special units. This organizational structure tends to focus on their notification duties and less on case preparation.

In the following sections, we examine each of the practices and report the survey results.

1. Leadership and openness to change



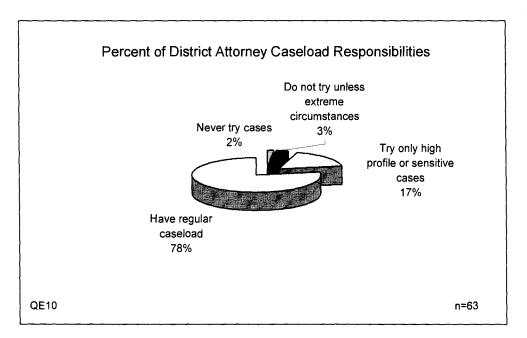
Elected district attorneys wear a variety of hats. They are first and foremost prosecutors and attorneys. As such they sometimes carry active caseloads. They are also managers and administrators for their offices, a responsibility that increases as office size increases. Finally, they are politicians and community leaders. How they apportion their time is important because it sheds light on how they view the duties and responsibilities of their offices. The percent of time spent on an active caseload detracts from their other two duties. Carrying an active caseload also may limit the amount of attention they can give to areas that should be changed or improved.



Caseload demands
consume 65 percent of
prosecutors' time and
attention. The percent
of time spent on office
administration and as a
community leader is
comparatively little.



As offices increase in size, the management and administrative duties of the elected prosecutors increase until they can no longer carry an active caseload – nor should they. We recognize that chief prosecutors typically enjoy trying cases more than managing offices, but sacrifices have to be made if offices are to operate successfully.

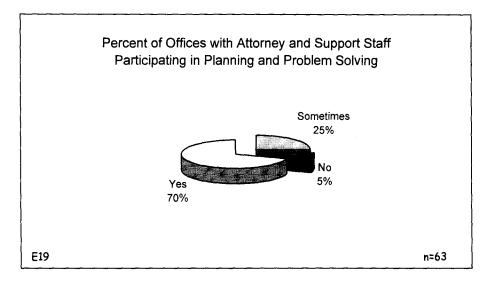


Most of the offices in the survey are small. Seventy-eight percent of the prosecutors reported that they carry a regular caseload.

2. Participatory management and operations



Good managers involve their staff in planning and problem solving. Some prosecutors have established work teams to focus on specific issues and make recommendation for new procedures or solutions to old problems. The teams, composed of attorneys and staff, may concentrate on such issues as how to staff intake and screening, the role of victim--witness coordinators, automation and information needs, the organization of the office or improving filing and record keeping systems. The involvement of all staff in planning and problem solving is a sign of good management. As offices become more organizationally complex, the differences in management styles are more visible and the effects are more noticeable.

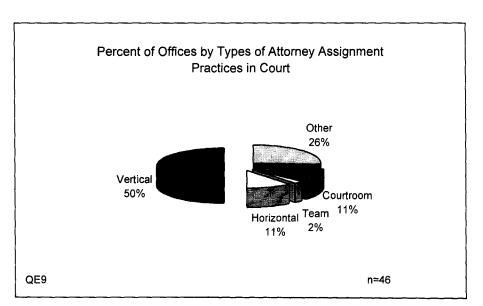


Small offices usually have more informal organizations. 70 percent of the prosecutors involve the whole office in making changes or problem solving.



There are a variety of ways to assign felony cases to attorneys.

Most are strongly influenced by the court's docketing system. For example, if the court uses a master calendar system for docketing, the prosecutor may respond by using either a horizontal case assignment system or trial teams to minimize scheduling conflicts. If the court uses individual docketing, where cases are assigned to either an individual judge or a courtroom, then the prosecutor can assign cases to trial teams or individual attorneys who retain control over them through disposition. Some jurisdictions use a hybrid system, which again reflects the courts' docketing practices. Here various attorneys may handle cases on a master calendar assignment schedule until they are assigned to a judge for trial. Then cases are assigned vertically or to teams in courtrooms.

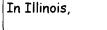


63 percent of prosecutors use attorney assignment systems that promote accountability in case processing. They include vertical, trial teams or courtroom assignments.



As offices increase in size they often create special programs or units to support more complex activities. Specialization is frequently established for drugs offenses, violent crimes, child sexual abuse, bad checks, etc. Specialization in prosecution activities is especially effective if it is coordinated with comparable law enforcement programs. The benefits are more on-the job training, closer communication between police and prosecutors, accountability and better-prepared cases. While specialization is desirable, and occurs informally in even the smallest offices, it is a practice that is more observable in larger offices.

Since most of the offices in the survey tend to be small, 78 percent report that they did not have specialized prosecution units.



22 percent of the offices have specialized prosecution units

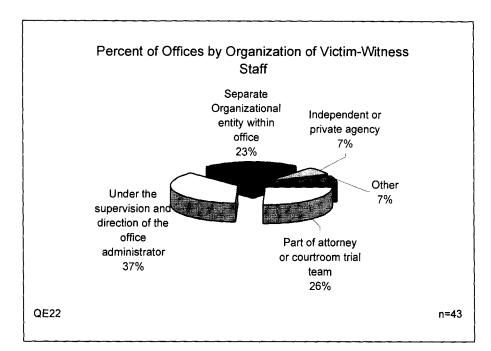


QE17



The role and activities of victim-witness coordinators have varied widely as offices undertake to create and define this new position. In some instances the victim-witness coordinators have primarily clerical duties that satisfy notification requirements. In other instances, they become advocates for the victim and in other offices, they become an integral part of the trial attorneys team.

One indicator of their role in an office may be found in the type of organization created for victim-witness staff. If their primary activity is clerical, then we would expect to find them under the supervision and direction of the office administrator. If they are advocates, they are more likely to be a separate unit in the office. If they are an integral part of the prosecution process, then we would expect them to be a member of a trial team composed of attorneys, support staff and victim-witness coordinators



Only 26 percent of the offices have victim witness staff as part of attorney or courtroom trial teams to assist in case preparation.

3. Availability and use of management information

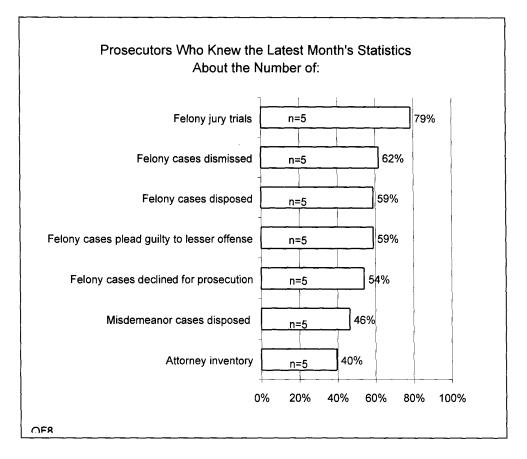


Management information provides the key to monitoring both

the operations of an individual office and prosecution services statewide. Frequently information needed by prosecution may not be available. Court information does not necessarily satisfy prosecution needs. Additionally, too often prosecutors have not been trained in how to interpret and use management information even if it were available.

Management information is a valuable tool for identifying strengths and weaknesses in the working environment of the office. It also notes changes and trends keeping prosecutors up-to-date and ensures that their priorities for prosecution are relevant.

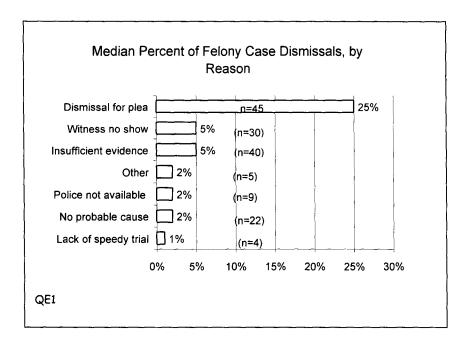
One indicator of prosecutors' interest in management is the extent to which they are knowledgeable about how cases are being disposed. Almost all prosecutors know the number of felony jury trials they had but rarely does this knowledge extend to misdemeanor dispositions.



In Illinois the majority of prosecutors know how most cases are disposed except for misdemeanors and attorney inventories.



One goal of case management is to dispose of cases at the earliest possible time, using the fewest resources and achieving acceptable results. Well-designed management information systems can provide disposition patterns statewide and indicate where strengths and weaknesses are within an office. Two of the most sensitive indicators for case management are the dismissal rate and the reasons for dismissals. They highlight areas needing attention. Dismissals for lack of probable cause suggest poor intake screening. Dismissals for lack of speedy trial suggest poor case management. Dismissals for failure of witnesses to appear suggest inadequate victim-witness coordination procedures. Dismissals because police witnesses were not available suggest a weakness in police-prosecutor notification procedures.



Dismissals for reasons
that suggest management
deficiencies do not appear
to be present in high
proportions. Five percent
is the median for
dismissals due to witness
failure to appear and
insufficient evidence.

SPACE, EQUIPMENT, AND AUTOMATION

Prosecutors' offices were examined for having sufficient space, adequate equipment and up-to-date technology to enable them to work comfortably, safely and productively. Sufficiency includes:

1. Space to support all the activities of the office including:

Reception/waiting, conferences and interviews, legal research, staff amenities, work stations for support staff, investigators and victim-witness services, case preparation and training.

2. Adequate equipment including:

Up-to-date copiers, fax machines, telephone answering systems, pagers, cell phones, personal computers for each employee with e-mail and Internet access.

3. Management information systems

Integrated with law enforcement and court systems, and other specialized activities, e.g. juveniles, child support enforcement, etc. satisfying the management and operational information needs of prosecutors.

Statewide Compliance with GAPMAP

The median state level of compliance for space, equipment, and automation is 63. The range of scores among individual offices is between 78 percent and 0 percent. The wide variation suggests that extra attention should be given to the needs of those offices that are operating below the median levels.

Strengths

Good management flourishes best when there is adequate space and equipment for the delivery of prosecution services. Almost all offices are located in a single building thereby increasing communications and strengthening the overall management of the office. The availability of PC's for both attorneys and staff also indicates that the foundation for good management exists.

Weaknesses

One third of the offices reported inadequate space but only 14 percent expected to move in the near future. The reasons should be identified and corrected if possible.

Productivity is reduced if the office does not take advantage of advanced communication technology. Ninety-five percent of the offices reported little use of e-mail for communication.

In the following sections, we examine each of the practices and report the survey results.

1. Adequate space to support all office activities



The delivery of prosecution services requires adequate space,

modern equipment and state-of-the-art automation. The conditions the prosecutors operate under depend largely upon the type and level of funding designated for prosecution. State funding systems typically are less sensitive to the varying needs of individual offices because the primary purpose is to distribute a fixed amount of funds across the state to ensure at least a minimum level of prosecution services in all jurisdictions. County or district funding systems tend to be more variable comparatively since they are influenced by the level of affluence or poverty in the locale, the level of crime and the expectations of the community. Some hybrid systems exist to mitigate some of these problems. One frequent response is to have state funding with county supplements or county/district funding with city supplements. An indicator of impediments to the efficient delivery of prosecution services is inadequate space.

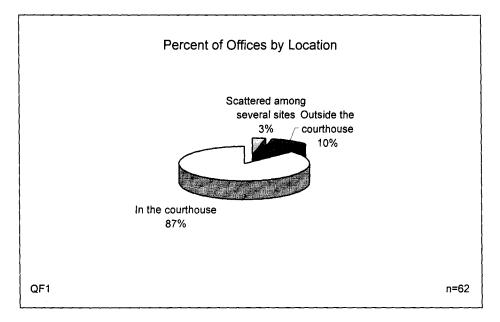
In Illinois,

34 percent of the offices report inadequate space but only 14 percent see relief in the form of plans to move to new space in the next 3 years.

QF2&F3



Offices located in scattered sites have more difficulty in developing cohesive prosecution services than those located in one place. If prosecutors staff branch offices on a full-time basis, studies have indicated that the prosecutor may require an additional one third of an attorney to manage each branch office.



87 percent of prosecutors' offices are located in the courthouse.

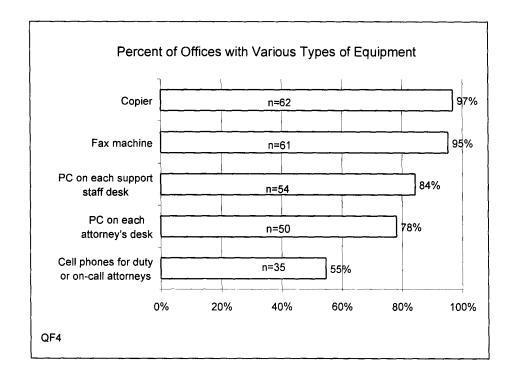
Only 3 percent are in scattered sites.

2. Adequate equipment and communications technology



The level of communications technology in an office is an important indicator of not only how well the office has been given access to the latest technological advances so as to increase productivity but also it indicates the level of service the office is able to provide. If offices

are not adequately supported with communications technology, then one should not expect high levels of productivity or the ability to make changes or improvements easily.

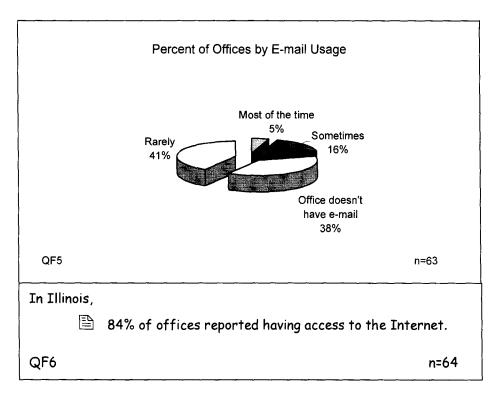


Almost all offices have fax machines, copiers and PCs for support staff. PCs. Only 55 percent of the offices have cell phones available for duty attorneys.

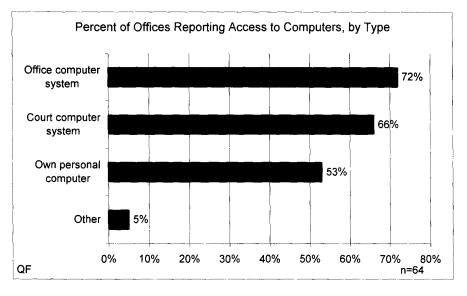


Communications have been revolutionized by the emergence of

the Internet and e-mail. Their use has been a major contributor to increased productivity. At this time, e-mail usage serves as an indicator of how completely an office has adapted to new technology in general and takes advantage of its benefits. High levels of e-mail usage in the office even for such questions about the location of lost files indicate high levels of productivity. Low levels of use are signals to increase training for attorneys and staff in the benefits and techniques for using this new technology.



The level of
e-mail usage is very low.
Only five percent of the
offices report using it
most of the time.

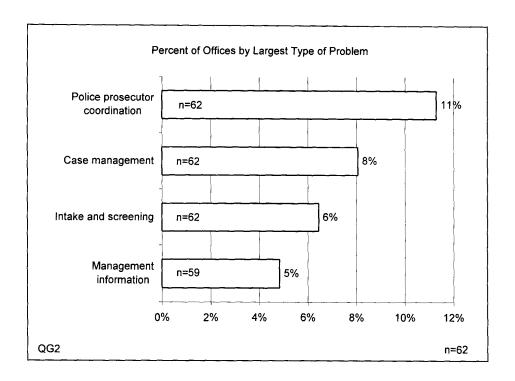


The majority of office have access to office or court computer systems.

3. Management information for decision making



As part of the survey each office was asked to indicate the management area that was most problematic. The results identified the areas of police-prosecutor coordination and case management as being the most problematic.



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Appendix A Survey Instrument

PROSECUTOR'S MANAGEMENT INVENTORY

A. Jurisdiction and Office Information	
A1. What is the population of your jurisdiction?	A8. How many attorneys primarily process:
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1. Felony prosecution
,	2. Misdemeanors
A2 Have many acception in your invitation?	3. Juveniles and family
A2. How many counties in your jurisdiction?	4. Traffic 5. Child support
	6. Civil
	7. Other (specify)
A2 Have many offices do you staff?	8. Intake
A3. How many offices do you staff? Full-time	9. Supervisors/administrators
Part-time	
	A9 Last year, how many:
A4. Do you have concurrent jurisdiction with local	Felonies were filed by your office Misdemeanors filed
municipalities for:	Traffic, moving violations
типорились тог.	Trane, moving violations
Misdemeanors []1.Yes []2. No	A10. Specify whether number of felony filings
Misdemeanors []1.Yes []2. No Traffic/movng viol. []1.Yes []2. No	cited above is based on:
•	[]1. Charges
OFFICE INFORMATION	[] 2. Defendants
A5. Is the chief prosecutor:	[] 3. Other (specify)
[] 1. Full time [] 2.Part time	
[] a a [] a a	B. Police/Prosecutor Coordination
A6. Excluding the chief prosecutor, please identify	B1. Number of law enforcement agencies in your
the number of employees:	jurisdiction.
are mariber of employees.	
1. Full time Attorneys	
2. Part time Attorneys	B2. What percent of prosecutor's caseload is
3. Non-attorney staff excl. investigators	contributed by the largest agency
4. Investigators employed by DA	
5. Interns	
A6. How many attorneys left the office last year?	
Number	B3. Grade the overall quality of police reports
	submitted by: (circle one)
A7. What is the typical starting salary for an	1 Lorgest agency A. P. C. D. E.
assistant prosecutor?	1. Largest agency A B C D F 2. Other agencies A B C D F
^	2. Other agentices 7 B 0 B 1
\$	B4. Grade the overall quality of evidence
	collection in the: (circle one)
	1. Largest agency ABCDF
	2. Other agencies A B C D F

B5. Are there joint programs between the police and prosecutor in the areas of:	B11. How often does the chief prosecutor or his deputy meet with the heads of law enforcement agencies?	
(check all that apply) [] 1. Violent offenses [] 2. Drug programs [] 3. Career criminal/repeat offender [] 4. Child sexual abuse [] 5. Domestic violence	[] 1. Regularly scheduled meetings [] 2. Meetings as needed [] 3. Infrequently B12. How often does the prosecutor's office	
[] 6. Other (specify)	inform or train law enforcement about:	
B6. How often do police officers request technical assistance about:	Always Frequently Sometimes Rarely Never 1. New legislation [] [] [] []	
Always Frequently Sometimes Rarely Never	2. Report writing [] [] [] []	
1. Investigations [] [] [] []	3. Evidence protection [] [] [] []	
2. Crime scene [] [] [] [] [] 3. Search warrants [] [] [] [] []	4. Search warrants [] [] [] []	
B7. How many days after felony arrests by the largest agency are police reports typically	B13. Has the prosecutor's office designed forms for police use?	
received by the prosecutor's office for:	[] 1. Yes [] 2. No	
1. Violent crimes	B14. Are they used?	
2. Property crimes 3. Drug offenses	[] 1. Yes [] 2. No []3. Sometimes	
B8. How often are there informal discussions between law enforcement and prosecutors about felony investigations before arrest?	B15. How often are police involved in discussions about felony cases with respect to:	
[]Always []Frequently []Sometimes	Routinely Sometimes Rarely/Never	
[]Rarely []Never.	Strength of evidence [] [] []	
	Plea Negotiation [] [] []	
B9. Grade the response of the police to prosecutor's requests for additional information. (circle one)	Prosecution plan [] [] []	
(circle dile)	Search warrants [] []	
1. Largest agency A B C D F 2. Other agencies A B C D F B10. How often do you have problems with police availability in court as witnesses	B16. For misdemeanors and serious traffic cases how often does law enforcement submit the defendant's:	
1. Felony cases	1.Misd. Routine Sometimes Rarely/Never Criminal history [] [] []	
[]Always []Frequently []Sometimes []Rarely []Never	Serious Traffic Routine Sometimes Rarely/Never Driving record [] [] []	
2. Misdemeanor cases		
[]Always []Frequently []Sometimes []Rarely []Never	B17. How often are criminal histories and/or driving records available before the first court date?	
	1.Misd. <u>Routine Sometimes Rarely/Never</u> Criminal history [] [] []	
	Serious Traffic Routine Sometimes Rarely/Never Driving record [] [] []	

]

C. Intake and Screening	C7. Who reviews cases for charging:
C1. Do you have to authorize charges:	Felony
a. before a felony arrest is made? [] 1. Yes [] 2. No b. before a misdemeanor charge is filed? [] 1. Yes [] 2. No	 [] 1. First assistant or assigned ADA only [] 2. Separate unit with designated prosecutor(s) who authorize charges [] 3. Screening duty rotated on regular basis [] 4. Any prosecutor is available to review and authorize
C2. Do you review felony/misdemeanor cases before charges are filed in court?	[] 5. Other, please describe [] 6. ADA assigned to the case
Felony [] 1. Yes [] 2. No Misdemeanor [] 1. Yes [] 2. No C3. When are most cases presented to the prosecutor for review and charging: Felony [] 1. After arrest, before first appearance for bond setting [] 2. After arrest, after first appearance [] 3. After arrest, after first appearance [] 4. After arrest, before indictment [] 5. Other [] 6. Before arrest	Misdemeanor [] 1. Separate misdemeanor division or part of a screening/warrant unit with assigned prosecutor(s) [] 2. Specially designated prosecutors [] 3. Any prosecutor is available to review and authorize [] 4. No review [] 5. Other, please describe [] 6. ADA assigned to the case C8. How often do assistants who review felony cases have prior felony trial experience?
Misdemeanor [] 1. After arrest, before court date [] 2. After arrest, on day of court [] 3. Other [] 4. Before arrest C4. How long can a defendant remain in pretrial detention before the prosecutor has to indict or file a bill of information? 1. No. of days 2. No specified time limit []	[]Always []Frequently []Sometimes []Rarely []Never. C9. Does the office have guidelines (written or otherwise) setting criteria for 1. Declining cases []Yes []No 2. Ordering further investigations []Yes []No
C5. Does the prosecutor use mediation or dispute resolution programs for designated cases? [] 1. Yes [] 2. No	C10. Typically, what percent of all felony cases reviewed for charging are: 1. Accepted for prosecution 2. Declined for prosecution
C5a. If yes, for what types of cases? (check all that apply) [] 1. Some felony [] 2. Some misdemeanor [] 3. Citizen complaint [] 4. Juvenile [] 5. Some traffic/moving violations	3. Sent back to law enforcement for additional information 100% All cases
C6. Who most often recommends warrants based on citizen complaints? [] 1. Law enforcement agencies [] 2. Prosecutor [] 3. Magistrate [] 4. Other	

C11. How often do po brought over for char				D4. Can lower court judges take pleas to felonies?
Incident/offense	Mostly	Sometimes	Rarely/Never	[] 1. Yes [] 2. No [] 3. Yes, some felonies
report	f]	[]	[]	D5. What type of calendaring system does the
2. Arrest report (if arrested)	[]	г 1	ſ ì	court use for felonies?
3. Criminal record	ii	[]	[]	[] 1. Master calendar
Suspect's written statement	[]	()	[]	[] 2. Individual dockets [] 3. Master calendar until trial then
5. Written summary of				individual dockets
witness testimony 6. Property sheet for	[]	[]	[]	D6. Describe the type of administrative authority
physical evidence 7. Written scientific or	[]	[]	[]	that the chief judge has over the court and its
medical reports	[]	[]	[]	procedures:
C12. Which is most licharging standard	like your	overall fe	lony	[] 1. Extensive [] 2. Limited to specified areas [] 3. By consensus only [] 4. Very limited or none
[] 1. Accept the	ne case i se are pr		ents of the	D7. Who calendars cases?
[] 2. Accept th	ne case i	f it will sur	vive a	[] 1. Clerk of court
proba [] 3. Accept th		e hearing f it can be	sustained	[] 2. Court administrator [] 13. Prosecutor
at tria	l and co	nvicted		[] 3. Prosecutor [] 4. Other (specify)
C13. Which is most	ike your	overali mi	sdemeanor	[] 5. Judge
charging standard:				D8. Is the felony court backlogged?
[] 1. Accept law charge		ement/maç	gistrate's	[]1. Yes []2. No
[] 2. Accept the			ents of the	D9. Is the misdemeanor (lower court)
[] 3. Accept the			sustained at	backlogged?
trial				[] 1. Yes [] 2. No
D. Court Information	<u>•n</u>			D10. Do felony judges "ride circuit", i.e. reside in different courthouses for specified time periods?
D1. How many judge jurisdiction?	es regula	arly sit in y	our	[] 1. Yes [] 2. No
Number	-			D11. Are special days or times set aside for dispositions in:
D2. In your jurisdiction regularly hear:	on, how	many judo	jes	Misd. court []1. Yes []2. No
1. Felony ca 2. Misdeme	anor cas	ses		Traffic court []1. Yes []2. No
3. Juvenile 4. Traffic an				D12. Are diversion, special programs such as
5. Other (sp				drug court, or other treatment programs available in your jurisdiction?
D3. Do judges have dockets?	mixed c	riminal an	d civil	[]1. Yes []2. No
[]1. Yes []2	. No	[]3. So	metimes	

D12a. If yes, how often do prosecutors review	E4. If grand jury is used, now often does it meet?	
cases for their eligibility for diversion, special programs such as drug court, or other treatment programs before the first court hearing?	[] 1. Daily [] 2. Weekly [] 3. Biweekly [] 4. Monthly	
a. For felony cases	[] 5. Other [] 6. Quarterly	
[]Always []Frequently []Sometimes	[] 7. Semi-annually	
[]Rarely []Never	[] 8. Limited no. of days per week	
b. For misdemeanor cases	E5. How many felony jury trials were conducted	
[]Always []Frequently []Sometimes	last year?	
[]Rarely []Never	· · · · · · · · · · · · · · · · · · ·	
	E6. What percent of felony cases that plead guilty, plead guilty:	
D13. Does the court have trials de novo?	guilly, plead guilly.	
[]1.Yes []2. No	1. At felony arraignment 2. After arraignment, before trial	
D13a. If yes, does their prosecution create a	3. Day of trial or during trial	
substantial problem in your office?	E7. How often does the court schedule pretrial	
	conferences?	
[] 1.Yes [] 2. No		
E Cose Management and Dalay	[] 1. Routinely [] 2. Sometimes	
E. Case Management and Delay	[]3. Rarely/Never	
E1. Estimate the percent of all felony cases	[] 4. Varies by judge	
dismissed last year that was due to:	FO Have Garage the fallowing proceed at a	
4 Insufficient evidence	E8 How often are the following present at a pretrial conference?	
1. Insufficient evidence2. Lack of speedy trial	pretrial conference:	
3. Civilian witness no-show		
4. Police not available	Routinely Sometimes Rarely/Never	
5. Other (specify)	1. Judge [] [] []	
6. Dismissal for plea bargain	2. Prosecutor [] [] [] 3. Def. Counsel [] [] []	
7. No probable cause	3. Def. Counsel [] [] [] 4. Defendant [] [] []	
E2. Last year what was the average number of	E9. What type of attorney case assignment	
days from case filing to disposition	system is most often used for felonies?	
for felony cases	[] 1. Vertical [] 2. Horizontal	
for misdemeanor cases	[] 3. Trial team [] 4. Courtroom	
E3. For felony cases, what is the most frequently	[] 5. Other (specify)	
used accusatory process		
[] 1. Filing to preliminary hearing	E9a. If vertical, are case assignments made	
[] 2. Filing to grand jury for indictment	[] 1. Before trial judge is assigned [] 2. After trial judge is assigned.	
[] 3. Filing to preliminary hearing for	t 1 2.7 mor that judge to designed.	
bindover to grand jury	E10. Does the chief prosecutor try cases?	
[] 4. Other (specify)	[14 Van han marrian assaland	
	[] 1. Yes - has regular caseload [] 2. Yes - but only high profile or sensitive	
	cases [] 3. No - unless extreme circumstances	
	1 14. No - never	

E11. What percent of time does the chief prosecutor typically spend on:	E17. Do you have specialized prosecution units in your office (e.g. drugs, homicides, child sexual abuse)?
1. Politics, policy and community relations?	[] 1. Yes
2. Office supervision and	E18. Do you have a policy restricting the
administration?	amendment of charges on special groups of
3. Handling his active caseload?	misdemeanor and/or traffic cases
100% Total time spent	Misdemeanor [] 1. Yes [] 2. No
E12. Which plea negotiating policy best describes your office?	Traffic or moving violations [] 1. Yes [] 2. No
 [] 1. Charge bargaining permitted [] 2. Sentence bargaining permitted [] 3. Both charge and sentencing 	E19. Do attorney and support staff assist in planning and problem solving for the office
permitted	[] 1. Yes [] 2. No []3. Sometimes
[] 4. No bargaining unless special circumstances [] 5. Other, (specify)	E20 When cases are disposed, does the office routinely notify: (check those notified)
E13. Which plea offer policy best describes your office?	[] 1. Chief of police or sheriff [] 2. Detectives/police officers [] 3. Victims
] 1. No reduced plea allowed after some specified court hearing or cutoff date. 	E21. How many victim-witness coordinators are employed by the prosecutor?
 [] 2. No reduced plea on day of trial [] 3. No stated office policy, ADA discretion [] 4. Office policy based on type of case or 	E22. Check which organizational description is most like yours for the victim-witness coordinators
offense	[] 1. Separate organizational entity within
[] 5. Other (specify) [] 6. Chief prosecutor discretion	the office [] 2. Under the supervision and direction of
E14. Which dismissal policy best describes your office?	office administrator [] 3. Part of attorney or courtroom trial team [] 4. Other (specify)
[] 1. Discretion given to ADAs[] 2. Dismissals must be OK'd by senior	[] 5. Independent/Private organization
ADAs or DA [] 3. No dismissals unless exceptional circumstances	E23. Are misdemeanor cases prosecuted by a separate organizational division or unit?
[] 4. Other (specify)	[] 1. Yes [] 2. No
E15. Does your office have an informal, open file discovery policy for felonies with the public defender and/or defense counsel?	E24. Generally, how does the experience level of attorneys primarily assigned to misdemeanor cases compare to the rest of the office?
[] 1. Yes [] 2. No	1. Least experienced 2. About same experience
E16. When is discovery made?	3. More experienced
1. At prelim. hearing or before grand jury indictment 2. After indictment or upon arraignment	E25. Has an experienced attorney been designated to advise and provide on-the-job training to misdemeanor attorneys.
[] 3. After arraignment and before trial	
[] 4. Before preliminary hearing or grand jury	[] 1. Yes [] 2. No

F. Equipment, Space and Supplies	6 .No. of misdemeanor cases
	disposed
F1. Is your office space located	7. E ach attorney's inventory
[] 1. In the courthouse	G. Needs
[] 2. Outside the courthouse	04.388.43
[] 3. Scattered among several sites	G1. What is your top priority need this year?
[] 4. Other	
F2. Is your office space adequate?	
[]1. Yes	
F3. Do you plan to move into new space in the next three years?	
[]1. Yes	G2. Rank the areas below in terms of being
	problems for felony prosecutions in your office (1
F4. Check if you have the following:	is largest problem, 4 is least or no problem)
[] 1. Cell phones for duty or on-call	
attorneys	1. Police prosecutor coordination
[] 2. Fax machine	2. Intake and screening
[] 3. Copier	3. Case management
[] 4. PC on each attorney's desk	4. Management information
[] 5. PC on each support staff desk	G3. Rank the areas below in terms of being
F5. How often is e-mail used to communicate	problems for misdemeanor prosecutions in your office
within the office?	(1 is largest problem, 4 is least or no problem)
[] 1. Most of the time	1. Police prosecutor coordination
[] 2. Sometimes	2. Intake and screening
[] 3. Rarely	3. Case management
[] 4. Office doesn't have e-mail	4. Management information
F6. Does your office have access to the Internet?	
f 14 V f 10 N-	Please use this space for comments about other needs.
[]1. Yes [] 2. No	
F7. Do you have access to the following	
computer systems? (Check all that apply)	
E 14 Court commission contains	
[] 1. Court computer system [] 2. Office computer system	
[] 3. Own personal computer	
[] 4. Other	
F8. For the latest month, do you know:	
Yes No	
1. No. felony cases declined	
for prosecution	Thank you for your assistance.
2. No. felony cases disposed	Please mail or fax this survey to:
No. felony cases dismissed No. felony cases plead guilty	
to lesser offense	
5. No. felony jury trials	